

Children and Families Voluntary Sector Forum Directory Updated July 2023

Action on Addiction	
Area/s served:	Based in:
Wiltshire and UK wide (certain interventions	Warminster
only).	
Supports:	Referral by:
- Under 5s	- Self referral
- Young People	- Professional referral
- Families	

Providing support in a fully dedicated way for those, children and adults, who are personally affected by another person's addiction.

Services Provided:

Residential family programme:-

A four day residential programme to help adult family members/carers time and space to reflect on the situation and how life might be improved, spending time with others experiencing similar difficulties. Delivered several times a year in Warminster, Wiltshire.

M-PACT (Moving Parents and Children Together) Programme:-

Providing support to children living with or affected by their parents substance misuse. An 8 week programme; consisting of 2.5 hours per week for up to 8 families at a time, engaging with the whole family where possible.

Professional training is also available.

Contact Number: 01747 832015	Website: www.actiononaddiction.org.uk
Postal Address:	Email address:
The Centre for Addiction Treatment Studies	forfamilies@actiononaddiction.org.uk
The Manor House	
Off Ash Walk	
Warminster	
Wiltshire	
BA12 8PY	

Alabaré Christian Care and Support	
Area/s served:	Based in :
Wiltshire (excl Swindon)	Salisbury
Supports:	Referral by:
- Young people	- Self referral
	- Professional referral

We are a charity that supports vulnerable, homeless and marginalised people. We help them transform their lives, providing accommodation and helping them gain the skills, confidence and opportunities to live a fulfilled life.

Providing services to

- Homeless, Learning Disabilities, Care Leavers, Mental Health (over 18)
- Drugs and Alcohol (over 18), Veterans
- Leaving Care North Chippenham & Trowbridge
 Leaving Care South Salisbury Supported accommodation: Summit, Calne
- Hope House, Calne,
- The Orchard, Devizes, Eden House,
- Salisbury Mother & Baby "Salisbury Learning Disability accommodation provided across the county.

Contact Number: 01722 322882	Website: <u>www.alabare.co.uk</u>
Postal Address:	Email address: enquiries@alabare.co.uk
Riverside House	
2 Watt Road	
Churchfields	
Salisbury	
Wiltshire	
SP2 7UD	

Amber Foundation	
Area/s served:	Based in:
Trowbridge	Trowbridge
Supports:	Referrals:
- Supports young people	- Professional Referral (Wiltshire Council,
	Probation, Social Services, Prisons)

The Amber Foundation is an independent charity that supports homeless and unemployed young people – providing a temporary, safe place to live. With the space and support that they need to transform their lives.

Services Provided:

Residential home for young single homeless 17-30 years.

We aim to inspire, to challenge and to educate, to show the importance of teamwork, volunteering and to motivate young people to want to work and live healthy, active lives.

volunteering and to motivate young people to want to work and live neartify, active lives.	
Contact Number: 01225 759900	Website: www.amberweb.org
Postal address:	Email: <u>info@amberweb.org</u>
Bythesea Lodge	
Bythesea Road	
Trowbridge	
Wiltshire	
BA14 8HR	

Army Families Federation (AFF)	
Area/s served:	Based in:
National	Other
Support:	Referral:
- Under 5s	No referral necessary
- Young People	
- Families	

The Army Families Federation (AFF) is the independent voice of Army families and works hard to improve the quality of life for Army families around the world – on any aspect that is affected by the Army lifestyle.

Services Provided:

We also involve volunteers to support our work. We have specialists who cover the following areas :

- Education and Childcare
- Housing
- Employment
- Training and Benefits
- Health and Additional Needs
- Foreign and Commonwealth

Contact Number: 01264 382326	Website: www.aff.org.uk
	http://www.aff.org.uk/volunteer
Postal Address:	Email: mailto:salisbury@aff.org.uk
IDL 414, Floor 1	
Zone 6, Ramillies Building	
Marlborough Lines	
Monxton Road	
Andover	
SP11 8HJ.	

Army Welfare Service (AWS)		
Area/s served:	Based in:	
Within Wiltshire, we have teams based at	Tidworth & Corsham	
Corsham and Tidworth, with Community		
Development Workers supporting Bulford,		
Colerne, Corsham, Hullavington, Larkhill,		
Lyneham, Perham Down, Tidworth, Upavon,		
Warminster and the Services Cotswolds Centre.		
Support:	Referral:	
- Under 5s	- Self referral	
 Young people 		
- Families		

The Army Welfare Service (AWS) is the Army's professional welfare provider; it delivers a comprehensive and confidential welfare service responsive to the needs of individuals, families and the Chain of Command in order to maximise the operational effectiveness of Service Personnel.

AWS delivers its services via Personal Support and Community Support, and in addition, AWS sponsors WRVS and has responsibility for the Service Cotswold Centre.

Services Provided:

Personal Support (1:1) – Personal Support staff provide accessible, independent, confidential and professional specialist welfare services to Service Personnel and their families; and in doing so strengthen and enhance the resilience and resourcefulness of Service personnel and their families. Specialist advice is also provided to the Chain of Command and outside agencies and is delivered by Army Welfare Workers and Personnel Recovery Unit Social Workers.

Personal Support services help with matters such as: Domestic Abuse, Child & Adult Safeguarding, Bereavement, Relationship Difficulties, Stress & Anxiety Management, Emotional Wellbeing, and Signposting.

Community Support – Community Support staff secure or directly provide learning and personal development opportunities for military personnel and their families wherever they are living. Non-formal education opportunities are provided within Community, Youth and Play Centres and Projects to children, young people and their families throughout the year and across the UK and overseas.

Community Support delivers additional activities during school holidays, including Easter and Summer programmes and offsite residential experiences. Community Support staff adopt best practice, are compliant with government legislation and guidelines, and in doing so promote a stronger sense of community and wellbeing.

Contact Number:	Website: Army Welfare Service
Tidworth: 01980 650224	
Corsham: 01225 847410	
Postal Address:	Email:
Tidworth Garrison Theatre	
St Andrews Road	
Tidworth	
Wiltshire	
SP9 7EP	

Barnardo's	
Area/s served:	Based in:
Wiltshire short breaks for disabled children and young people – area covered Wiltshire. Positive activities for young people aged 13 to	Chippenham
18 with SEND – areas covered Chippenham,	
Calne, Devizes, Trowbridge and Marlborough.	
CSE workforce training is county wide	
Barnardo's Healthy Minds Wiltshire – area	
covered Wiltshire.	
Fabric of Life 2 – area covered Wiltshire.	
Support:	Referrals:
- Under 5s	- Self Referral
- Young People	 Professional Referrals
- Families	

Barnardo's protect and support the UK's most vulnerable children and young people. We help bring out the best in them – no matter who they are or what they have been through.

- Wiltshire short breaks disabled children and young people who are eligible for the local offer.
- Positive activities for young people with SEND aged 13 to 18.
- Delivering Child Sexual Exploitation workforce training (West of England)
- CSE Project Victim Care and Workforce Training.
- Barnardo's Healthy Minds Wiltshire mental health early intervention service for young people aged 5 to 18 commissioned by Wiltshire Council (www.onyourmind.org.uk).
- Fabric of Life 2 a project funded by the Heritage Lottery for young people aged 13 and above with SEND, exploring identity through fashion.

Contact Number: 07917 043103	Website: www.barnardos.org.uk
Postal Address: Redland Nursery Brook Street Chippenham Wiltshire SN14 OJE	Email Address: <u>liz.james@barnardos.org.uk</u>

Beat	
Area/s served:	Based in :
National	Norfolk
Support:	Referral:
- Under 5s	- Self Referral
- Young People	
- Families	

Beat is the UK's eating disorder charity. We exist to end the pain and suffering caused by eating disorders. We are a champion, guide and friend to anyone affected, giving individuals experiencing an eating disorder and their loved ones a place where they feel listened to, supported and empowered.

Services Provided:

We support those affected by eating disorders. We provide a Helpline for adults and young people, Website, Message boards, Online support groups, Self help and Support groups.

Contact Number: 0300 123 3355	Website: www.beateatingdisorders.org.uk
Postal Address: Unit 1 Chalk Hill House	Email: info@beateatingdisorders.org.uk
19 Rosary Road	
Norwich	
Norfolk	
NR1 1 SZ	

Brandon Trust		
Area/s served:	Based in:	
Wiltshire and Beyond	Trowbridge	
Support:	Referrals:	
- Young people	- Re project – via Wiltshire Council	
- Families	Gateway referral with CAF.	
	- All other services – referrals via	
	Wiltshire Council or self-referral.	

For adults and children with learning disabilities and/or autism. Services Provided:

- Families and Childrens project working with up to 5 families at a time over approx. 12 weeks offering and delivering parenting support, advice and strategies to increase resilience and parenting skills within and from the family home.
- We can also offer a children and family service as an alternative to traditional models of support which often ask young people and their families to fit into services that don't fit their lives. This is a separate service which sits outside of the project that we have been running.
- We work alongside families and children so that they can choose their own staff and design support which fits and flex around the family allowing the young person, their parents and siblings to be families first. This could be commissioned in a variety of ways and be from 4 hrs to 24/7 dependant on the child's assessed need.
- The service will be delivered across 7 days per week 24hrs per day.
- We deliver joint training for family members, including siblings and grandparents to enable them as a family to have the tools they need to be resilient and less reliant on paid support.
- We encourage children to be children first and share all the experiences that their siblings and non-disabled peers would as part of their own childhood experience.
- Also provide flexible support for adults and 24/7 support via supported living model to adults in or from their own home.
- We work with younger adults through transition from the family home and/or college into shared support and accommodation. We support people to maintain their tenancies, budget, find suitable learning, development and employment opportunities as well as engaging with their local community and being a valued citizen.

Contact Number: 0117 907 7200	Website: www.brandontrust.org
Postal Address:	Email: info@brandontrust.org
Kestrel House	
7 Mill Street	
Trowbridge	
Wiltshire	
BA14 8BE	

British Red Cross	
Area/s served:	Based in:
Wiltshire & Swindon	Royal Wootton Bassett
Support:	Referrals:
- Under 5s	- Self referral
- Young people	 Professional referral
- Families	

From hiring a wheelchair or dealing with loneliness, to adjusting to life in a new country, we're there when you need us.

- First Aid Education adapted to learner needs and ability.
- Mobility Aids Service providing short-term loans of wheelchairs and other equipment.

Contact Number:	Website: www.redcross.org.uk
Adult Education - 01452 726661	
Mobility Aids - 01793 853723	
Postal Address:	Email:
Unit 7 & 8 Coped Hall Business Park	
Royal Wootton Bassett	Adult Education- wagpt@redcross.org.uk
Wiltshire	
SN4 8DP	
	Mobility Aids - dpowney@redcross.org.uk

Buzz Action Foundation		
Area/s served:	Based in:	
Wiltshire & Beyond	Salisbury	
Support:	Referral:	
- Young People	- No Referral Necessary	
- Families		

We are empowering communities by engaging individuals and families from all backgrounds through positive activities. Broaden experiences and raise aspirations.

Services Provided:

The Buzz Action Foundation run a series of youth clubs, positive activities for other community groups, and other community projects. These events serve in their own right, but offer access to integrated events and residential activities which promote inclusion and well being.

Contact Number: 01722 340440	Website: www.buzzaction.org
Postal Address:	Email: office@buzzaction.org
51 Avon Drive Alderbury	
Salisbury Wiltshire	
SP5 3TA	

Carer Support Wiltshire		
Area/s served:	Based in:	
Wiltshire and Swindon	Trowbridge	
Support:	Referral:	
- Young people	- Self referral	
- Families	- Professional Referral	

Services for people caring for a relative, friend or neighbour who, due to illness, disability, age, substance misuse or eating disorder, cannot manage on their own.

- Emotional Support
- Information & Dignposting
- Breaks
- Complementary therapies
- Counselling
- Regular newsletter
- Social outings and activities
- Befriending
- Regular Support Groups
- Education/Training opportunities
- Carer involvement and consultation.

Contact Number: 0800 181 4118	Website: www.carersinwiltshire.co.uk
Postal address:	Email: admin@carersinwiltshire.co.uk
Independent Living Centre	
St George's Road	
Semington	
Trowbridge	
BA14 6JQ	

Community First - Youth Action Wiltshire	
Area/s served:	Based:
Wiltshire	Devizes
Support:	Referral:
- Young people	- Self Referral
	 Professional referral

Youth Action Wiltshire is the national award winning Youth Arm of Community First. We have been working with Wiltshire's young people for 70 years. Our success has been built upon developing innovative, effective and exciting services and through the expertise of our friendly and dedicated team.

We provide services for young people aged 5-25 years including young carers, young people facing challenges in their lives and young people who are NEET.

- Wiltshire Young Carers Service: Keeping young carers safe in their caring roles and equipping them for the future.
- Project Inspire: Supporting young people who are Not in Education, Employment or Training (NEET) to overcome barriers and progress.
- Splash: Providing positive activity programmes and one to one support for young people facing challenges in their lives, to increase confidence, self-esteem and skills.
- Youth Led Volunteering including National Citizenship Service:
- Youth Club Support: Supporting the development of new youth clubs and working with youth and young leaders to ensure Wiltshire's voluntary youth clubs are safe, interesting places to be.

Contact Number: 01380 732829	Website: www.communityfirst.org.uk/yaw
Postal Address:	Email: enquiries@youthactionwiltshire.org
Unit C2	
Beacon Business Centre	
Hopton Park	
Devizes	
SN10 2EY	

Connect Wiltshire	
Area/s served:	Based:
Wiltshire excl. Swindon	
Supports:	Referral:
- Young people	- Professional Referral
- Families	- Self Referral

Leading health and social care providers, Turning Point, Developing Health & Independence (DHI), Julian House and The Nelson Trust, have partnered-up to expand their services in Wiltshire with the launch of Connect – Wiltshire substance use service, on 1 April.

Connect, commissioned by Wiltshire Council, will offer a wide range of support services for people of any age, including children and young people, struggling with alcohol and/or drug use.

The Connect service will strike a balance between early intervention, education and treatment, offering free, flexible, person-centred support to Wiltshire residents of all ages.

Turning Point, DHI, Julian House and Nelson Trust all have a long history of supporting Wiltshire residents, providing them with flexible support, tailored to the needs and circumstances of each individual.

Services Provided:

The service is made up of various elements to ensure support is available to anyone who needs it, regardless of their circumstance, this will include 1-1 support and treatment for children and adults, out-reach provision engaging with individuals both in the community, in prisons, courts and police custody, a criminal justice provision to work with individuals who are involved in substance use related crime, group work provision, access to medical interventions, inpatient detoxes and residential rehab, peer mentor support and more. The key focuses of the new service are to 'meet people where they are', providing tailored support in the community, with a particular focus on the rurality of Wiltshire, recognising that not everybody will be able to make the journey to a hub. The service will be innovative and adaptable, responding to local needs and ensuring that individuals can access treatment at any stage of their journey.

	i and a suger are je and a je
Contact Number: 0300 5550157	Website: https://www.turning-point.co.uk/
Postal Address:	Email: connectreferrals@turning-point.co.uk

Crimestoppers Trust	
Based:	
Other	
Referral:	
- No Referral needed	

Crimestoppers is an independent charity which allows people to report crime or pass on information about crime anonymously.

- Crimestoppers operates a Freephone telephone number to report crime on: 0800 555 111 or use the non-traceable online form here.
- Callers are not required to give their name or any personal information. The line is open 24 hours a day, 365 days per year.

Contact Number: 0800 555 111	Website: www.crimestoppers-uk.org
Postal Address:	Email: emily.vanderlely@crimestoppers-uk.org
PO Box 324	
Wallington	
SM6 6BG	

Devizes & District CAP Debt Counselling Centre		
Area/s served:	Based: Devizes	
SN10 Postcode Area		
Support:	Referrals:	
- Families	- Self Referral	

The Devizes and District Debt Centre is a partnership between Christians Against Poverty and St James Church, Devizes, based in the St James Centre, Devizes and covering the SN10 area. We work with anyone struggling with debt to identify and help resolve their problem, working directly with the client's creditors on their behalf to remove this level of anxiety. Clients are provided with a support worker who seeks to build an ongoing relationship and help to reduce their social isolation. We have strong links with other charitable organisations within our area to offer further advice, practical support such as food and specific items of need.

Services Provided:

Free debt counselling comprising: provision of bespoke budget, identification of best means for getting out of debt and ongoing support through the process for however long it takes for the client to become debt free, whether via insolvency or debt repayment.

Identification of and support with onward referral for additional needs (food, benefit assistance etc).

Access to support from Acts435.org for the provision of specific items of need up to a value of £150.00.

Anyone needing help should call 0800 3280006 to receive an initial appointment. Agencies wishing to discuss a referral should call 07485 327144.

Contact Number: 07485 327144	Website: www.capuk.org
Postal Address:	Email: katemorris@capuk.org
Devizes & District Debt Centre	
St James Centre, Estcourt Crescent	
Devizes	
Wiltshire	
SN10 1LR	

Doorway Wiltshire	
Area/s served:	Based in:
North Wiltshire	Chippenham
Support: - Young People	Referrals: - Self Referral

Doorway is a charity drop-in centre for those who are homeless, sofas surfing or who have complex issues that might affect their ability to acquire and / or sustain a tenancy.

- We provide a friendly, safe place for adults who are homeless or who have complex issues, such as debt, mental health problems, substance use or poor life skills which are likely to affect their ability to acquire or sustain a tenancy.
- Doorway provides guests with the everyday basics i.e. freshly cooked food, laundry and shower facilities, sleeping bags, food parcels, befriending by trained staff and support to access specialist services.
- In addition, we offer activities such as music; creative writing; art workshops; indoor football and IT training which aim to build self-esteem and teach new skills as a first step to moving into work and sustaining a tenancy.

Contact Number: 01249 445385	Website: www.doorwayproject.org.uk
Postal Address:	Email: info@doorwayproject.org.uk
Station Hill House	
Station Hill	
Chippenham	
Wiltshire	
SN15 1EQ	

Dorothy House Hospice Care	
Area/s served: Wiltshire	Based in: Bradford on Avon
Support: - Under 5s - Young People - Families	Referral: - Professional Referral

We provide compassionate care and support for people in our community with a life-limiting illness. Dorothy House focuses on quality of life, so patients can live well and die well.

We give care and support to patients and their families in Bath and north east Somerset and parts of Wiltshire and Somerset, whenever they need it; at home, in the hospice, or at one of our outreach centres. We respect the uniqueness of each patient and their family, and empower them to choose the type of care they receive.

Services Provided:

Dorothy House provides social work and therapeutic services to the families (adults and children) of patients under the care of Dorothy House, including:

- Advice, support and information for parents (telephone and face-to-face)
- A monthly group for bereaved teenagers
- Outdoor activity days for bereaved children and their surviving parent/carer
- Creative arts
- Individual support for children & young people who need it including

Contact Number: 01225 722988	Website: www.dorothyhouse.co.uk
Postal Address:	Email: info@dorothyhouse-hospice.org.uk
Winsley	
Bradford on Avon	
Wiltshire	
BA15 2LE	

Dorset & Wiltshire Fire and Rescue Service	
Area/s served:	Based in:
Wiltshire & Swindon	Salisbury
Support:	Referral:
- Under 5s	- No referral required
 Young People 	
- Families	
	, Swindon, and Wiltshire. The organisation delivers a se services to over 1.45 million residents across the
Contact Number: 01722 691000	Website: www.dwfire.org.uk
Postal Address:	Email: enquiries@dwfire.org.uk
Five Rivers Health & Wellbeing Centre	
Hulse Road	
Salisbury	
SP1 3NR	

Elizabeth House Social Centre		
Area/s serve:	Based in:	
Salisbury & District	Salisbury	
Support:	Referrals:	
- Young people	- Self referral	
- Families	 Professional referral 	

Elizabeth House Social Centre is a charity providing services for children and adults with learning disabilities and mental health issues.

- Children's short breaks
- Blue Skies for 16+ with Learning disabilities
- Kingfishers for 16+ with Mental Health
- Evening Social club for 16+

Contact Number: 01722 323783	Website: www.elizabethhouse@gmail.com
Postal Address: 131 Exeter Street Salisbury Wiltshire	Email: freda.elizabethhouse@gmail.com
SP1 2RR	

Families Out Loud	
Area/s serve:	Based in:
Wiltshire excl. Swindon	Other
Support:	Referral:
- Families	- Professional
	- Self referral

Families Out Loud supports families of drug & alcohol users in Wiltshire. We offer one-to-one counselling, support group meetings and bereavement support. Research shows that 1 in 10 of us in Great Britain is dealing with the negative impacts of a loved-one's addiction. Substance abuse has a detrimental effect on all those involved, and it damages families; if someone you care about is abusing drugs or alcohol, you are affected at every level. Families Out Loud, whose trustees all have lived experience of such matters, is there to help them.

Services Provided:

- One-to-one counselling
- Support group meetings
- Bereavement support

Our services can all be accessed online and some are now available face-to-face

our services can an be accessed offline and some are now available face-to-face	
Contact Number: 07444098427	Website: https://familiesoutloud.org/
Postal Address:	Email: enquiries@familiesoutloud.org

Family Counselling Trust	
Area/s serve:	Based in:
South Wiltshire & Dorset	Portesham
Support:	Referral:
- Young people	- Self referral
- Families	

Family Counselling Trust (FCT) is a registered mental health charity providing key early intervention counselling support to children, young people (up to age 18) and their families.

Services Provided:

- We provide low cost counselling and therapy services to children under 18 who have emotional and behavioural difficulties and their families.

Contact Number: 07375 535 407	Website: www.familycounsellingtrust.org
Postal Address:	Email: fctwflora@outlook.com
Nethergrove House	
Portesham	
Dorset	
DT3 4ES	

FearLess	
Area/s serve:	Based in:
Wiltshire excl. Swindon	Trowbridge
Support:	Referral:
- Young people	- Self referral
	- Professional referral

FearLess is a registered charity, supporting people dealing with Domestic Abuse, Sexual Violence and Stalking for over 25 years. Whoever you are, whatever your background, whether you're seeking help, looking for information or wanting to join our incredible team, please reach out and get in touch. FearLess offer a number of services across the Southwest.

Services Provided:

For men, women and teenagers.

- Paloma: outreach service for victims of domestic abuse, Making Changes: Group workshops for women who have experienced domestic abuse.
- Turnaround Programme: voluntary group for male perpetrators of domestic abuse.
- Women's Safety Service: helps the ex-partner of male perpetrators to develop a safety plan and monitors the impact of the programme on the family.
- SplitzKidz/KidzPace: A support service for young people between 11 and 16 years of age who have witnessed domestic abuse.
- TeenzTalk: School programme for year groups 10 and 11 on respectful relationships.
- Community 4: delivers a housing related floating support service in Wiltshire.
- Buddy Scheme: mentoring and befriending service.

- Buddy Scheme, memoring and bernending service.	
Contact Number:	Website: http://www.fear-less.org.uk/
Referral Helpline: 01225 775276	
Office Number: 01225 777724	
Postal Address:	Email: spa@fear-less.org.uk
Oak House	
White Horse Business Park	
Trowbridge	
Wiltshire	
BA14 0XG	

Greatwood Charity	
Area/s serve:	Based in:
North Wiltshire	Marlborough
Support:	Referral:
- Young people	- Self referral
	- Professional referral

Greatwood focuses on educating disadvantaged children and young people with special educational needs and disabilities (SEND) through Animal Assisted Intervention (AAI) using former racehorses.

Greatwood's innovative educational programmes are inclusive and designed for people with cognitive, physical, emotional and social challenges or disabilities with the aim of making a real difference to their future lives and careers as well as facilitating their social mobility by challenging the perception of "success" and "failure" in a secure and nurturing environment. Greatwood operates a 'Cycle of Rehabilitation and Change' – horses helping people, people helping horses, simultaneously providing those former racehorses that couldn't be re-homed previously, with a useful occupation.

At Greatwood we truly believe that everybody deserves the chance to fulfil their potential, no matter what barriers they face. We focus on helping people develop the life and work skills they need so that their future is driven by opportunity, not dictated by circumstances.

Services Provided:

Alternative education for 5-16 year olds

Post 16+ provider of accredited programmes in equine and animal care

Post 16+ study programmes incorporating functional skills, work experience and enrichment Functional skills for adults

Holiday programmes

Adult wellbeing weekends

Progression routes into employment

Nationally recognised qualifications

Volunteering opportunities

Contact Number: 01672 514535	Website: www.greatwoodcharity.org
Postal Address: Rainscombe Hill Farm Clench Common Marlborough Wiltshire SN8 4DT	Email: info@greatwoodcharity.org

HEALS of Malmesbury		
Area/s serve:	Based in:	
Cirencester, Tetbury, Malmesbury & the	Malmesbury	
villages, North Wiltshire, Royal Wotton Bassett		
and Swindon.		
Supports:	Referral:	
- Under 5s	- Self referral	
- Young People	- Professional referral	
- Families		

Help Empowerment and Local Support (HEALS) is about helping people to help themselves. At HEALS of Malmesbury we work with individuals and families on a one to one, free and confidential basis at our drop-in Centre. We offer services fo families, single parents, those in poverty or those in need, because of youth, age, ill-health, disability, financial hardship or other disadvantage, the unemployed, those who are homeless, those who've suffered domestic violence, Foodbank agent.

Services Provided:

HEALS of Malmesbury works to the following programmes:

Helping Hands

WILLS FRIENDS

CLASS

Communitybiz

SAVE (Stand Against Violence and Empower) programme.

We provide part grant payments/items (in certain circumstances and where possible) in addition we offer support, CV writing, employment searches, information, advocacy, advice and access to essential services.

We also run community projects, trips, activities and events. Our office provides a safe and accessible, central place that ensures that those in the greatest need have access to someone who can support them through the challenges and crisis they are facing. We include individuals we've helped and supported in our work and fundraising.

Contact Numbers: 01666 238 100	Website: www.healsmalmesbury.co.uk
Postal Address: 4 Gloucester Street Malmesbury Wiltshire SN16 0AA	Email: heals.malmesbury@gmail.com

Healthwatch Wiltshire	
Area/s serve:	Based in:
Wiltshire excl. Swindon	Trowbridge
Support:	Referral:
- Under 5s	 No referral necessary
- Young people	
- Families	

We are the independent champion for people who use health and social care services in Wiltshire. We're here to make sure that those running services put people at the heart of care.

Our sole purpose is to understand the needs, experiences and concerns of people who use health and social care services and to speak out on their behalf.

Services Provided:

For all health and social care service users. We promote the voice of the consumer in the development of health and social care strategies (children and adults); provide and promote effective signposting and information systems; promote, monitor and inspect the quality of services commissioned to meet health and social care needs; tell the Wiltshire story. We do this by talking and listening to people about their experiences of using health and social care services.

by taking and insterning to people about their exp	beriefiees of dailing fleater and social care services.
Contact Number: 01234 567891	Website: www.healthwatchwiltshire.co.uk
Postal Address:	Email: info@healthwatchwiltshire.co.uk
The Independent Living Centre	
St George Road	
Trowbridge	
Wiltshire	
BA14 6JQ	

HELP Counselling Services		
Area/s served:	Base in:	
Wiltshire	Trowbridge	
Support:	Referral:	
- Young people	- No Referral Necessary	
- Families		
We offer free or low-cost counselling to anyone	over 16, living in Wiltshire. Working with issues,	
such as Trauma, anxiety, stress, low mood, bereavement and loss.		
Contact Number: 01225767459	Website: http://www.helpcounselling.co.uk	
Postal Address:	Email: amanda@helpcounselling.co.uk	
Kestrel House		
7 Mill Street		
Trowbridge		
Wiltshire		
BA14 8BE		

Help for Heroes	
Area/s serve:	Based in:
National	Salisbury
Support:	Referral:
- Under 5s	- Self-Referral
- Young People	
- Families	

Help for Heroes believes that those who put their lives on the line for us, deserve a second chance at life. We provide lifetime support for the Armed Forces Community and their families.

Services Provided:

Whether returning from duty or transitioning to civilian life, residents and day visitors at Tedworth House Recovery Centre can take part in activities and life skills courses to help them get back out doing what they enjoy most. The Centre aims to inspire those who have been wounded, injured or become sick while serving our country and enable them to lead active, independent and fulfilling lives.

The Centre has been specially designed to offer the very best recovery atmosphere. It offers 46 single en-suite bedrooms and four family suites. A creative kitchen, presentation room, two lounges, and an adaptive gym with specialist equipment also form part of the Centre. The Hope on the Horizon Garden provides a space to relax and take stock.

The facility also houses a revolutionary Help for Heroes Support Hub which will gives Servicemen, women and Veterans access to specialist Service charities and agencies in a single location, ensuring that they are easily able to access the support they need.

The relaxed atmosphere promotes general wellbeing, and residents are encouraged to undertake their own recovery programme under the guidance of specialist staff. It may involve educational courses, work placements, medical appointments or sporting activities. These activities are designed to improve personal independence, raise morale, and develop camaraderie with others who have been injured or become sick.

Contact Number: 01980 844238	Website: www.helpforheroes.org.uk
Postal Address:	Email: getsupport@helpforheroes.org.uk
Tedworth House Recovery Centre	
Tidworth	
Salisbury	
Wiltshire	
SN9 7AJ	

Helping Victims of Domestic Violence	
Area/s serve: Wiltshire	Based in: Chippenham
Support: - Under 5s - Young people - Families	Referral: - Self Referral - Professional referral

We are an organisation based in Wiltshire providing practical support to families, individuals (male and female), young people and children who have experienced domestic violence and their associated issue.

Our organisation aims to reduce their suffering and promote their health and wellbeing by helping them sustain independence and take back control of their lives.

Services Provided:

We provide services for victims of domestic violence:

- We provide emergency items e.g. Clothes, nappies or any items a family may need as soon as they leave a domestic violence relationship.
- While in the refuge we can provide a buddy service along with any support that is required.
- Once the victim is out of the refuge we help to provide furniture and household items to get the victim on their feet with a view to helping them to gain independence and to help them gain confidence in themselves.
- We are able to continue the buddy service and to help form fill to make sure all benefit entitlements are met.
- We run a Christmas shoe box appeal to help all families in refuge with a Christmas box at Christmas.
- We also signpost to other agencies that can help with any support that we are not able to offer.

Contact Number: 07772 003353	Website: www.hvdv.org.uk
Postal Address:	Email: admin@hvdv.org.uk
Unit 6, The Granary,	
Union Road	
Chippenham	
Wiltshire	
SN15 1HW	

Home For Good	
Area/s serve:	Based in :
Wiltshire & Beyond	London
Support:	Referral:
- Families	 No Referral Necessary

Home for Good believes that we all have a part to play to ensure that every child has the home they need. We work to mobilise the Church in the UK to respond to the needs of vulnerable children through families stepping forward to foster or adopt and churches wrapping around families with support, and to influence wider society through advocacy and engagement to create systemic change.

Services Provided:

Information, support and guidance about fostering and adoption to people of all faiths and none although we work primarily from church communities
Inspire volunteer champions to run peer to peer support groups

Train church communities to be great places of welcome for care experienced children and their families

Advocate for children in care at Government level though political engagement thought APPG

	0 1 0 0
Contact Number: 07780934440	Website: https://www.homeforgood.org.uk/
Postal Address:	Email: clare.walker@homeforgood.org.uk

Home-Start North Wiltshire	
Area/s serve:	Based in :
Parts of Wiltshire	Pewsey
Support:	Referral:
- Under 5s	- Self Referral
- Families	- Professional Referral

We support families from all backgrounds through their most challenging times. Families we help may be struggling to cope for a variety of reasons:

- Isolation and loneliness
- Emotional and mental health needs
- Relationship difficulties or family breakdown
- Illness or bereavement
- Financial worries
- Twins, triplets or more!

Services Provided:

Our committed team of trained and supervised volunteers visit families once a week, in their own homes, normally for up to six months. Volunteers provide practical and emotional support, tailored to the family's individual needs, with the aim of building resilience, confidence and wellbeing.

In partnership with Home-Start Wiltshire, we also offer small group support tailored to military families. Groups run for eight weeks each and are supported by qualified playworkers, enabling parents to make the best use of the peer support and professional advice on offer.

Contact Number: 01672 569457	Website: www.homestartnorthwiltshire.org.uk
Postal Address:	Email: hello@homestartnorthwiltshire.org.uk
Unit 1	
Fordbrook Business Centre	
Pewsey	
Wiltshire	
SN9 5NU	

Home-Start South Wiltshire	
Area/s serve :	Based in:
South Wiltshire	Salisbury
Support:	Referral:
- Under 5s	- Self referral
- Families	- Professional referral

Home-Start South Wiltshire is a charitable company limited by guarantee. Overseen by our local volunteer trustees and committee members our aim is to give children under 5 the best possible start in life by helping parents to manage daily life through strengthening relationships and widening their links within their local community.

Home-Start South Wiltshire works with parent volunteers to provide a community-based model of support for families with young children, tailored to the family's needs. The Home-Start model offers one-to-one support and friendship to other parents through volunteer home visiting, family and specialist groups and social activities.

Services Provided:

Volunteers, who all have parenting experience, are safely recruited and professionally trained (40 hr course with optional accreditation) and supported to work with families under stress which have at least one child under 5.

The volunteers visit families at home and provide focussed family support. The service is preventative and aims, through early intervention and promoting family resilience, to stop difficulties escalating into crisis or even breakdown.

Contact Number: 01980 676237	Website: www.homestartsouthwilts.org.uk
Postal Address:	Email: info@homestartsouthwilts.org.uk
Suite 5	
The Portway Centre	
Old Sarum	
Salisbury	
SP4 6EB	

Area/s serve: Wiltshire & Swindon Support: - Young People - Families Base in: Trowbridge Referral: - Self referral - Professional referral

We are dedicated to promoting wellbeing and recovery from addiction when individuals feel ready to take those steps.

Swindon and Wiltshire Active Recovery Service (IMPACT) is a free, confidential service for anyone who is concerned about their own or someone else's substance use. Our team of specialist workers are skilled in helping people decide what changes they want to make, whether intensive support or some brief advice – we can provide support.

We provide evening sessions for those who cannot attend during the working day and can offer online tools to make accessing support as easy as possible.

Services Provided:

We have a range of treatment options so we can tailor these to meet your needs:

- Easy referral and assessment process, either face to face or online
- An allocated worker to provide consistent support and motivation
- Access to free online resources available 24/7
- Online treatment options
- Advice and information
- Group work sessions
- Access to substitute prescribing
- Motivational Enhancement Therapy and Behavioural Couples Therapy
- Specialist military substance misuse worker
- Peer support
- Relapse prevention
- Harm reduction
- Needle exchange
- Support with housing, debt and benefits
- Access to Health Trainer service
- Access to detoxification and residential rehab
- Opportunities to get involved as peer mentors or volunteers.

We also offer Five Step support for individuals who are affected by the substance misuse of a family member or someone else close to them.

Contact Number: 0345 603 6993	Website:
	www.wellbeing.turning-point.co.uk/swindon-
	and-wiltshire
Postal Address:	Email: IMPACTreferrals@turning-point.co.uk
Trowbridge Office	
Rothermere House	
Bythesea Road	
Trowbridge	
Wiltshire	
BA14 8JQ	

Jamie's Farm	
Area/s serve:	Based in:
Wiltshire &Beyond	Cosham
Support:	Referral:
- Young People	- Professional Referral
- Families	

Jamie's Farm acts as a catalyst for change, enabling disadvantaged young people to thrive academically, socially and emotionally. We do this through a unique residential experience and rigorous follow-up programme, combining; farming, family and therapy.

Services Provided:

For vulnerable children with behavioural/self-esteem/engagement with school issues. Residential farm visits with emphasis on family, farming and therapy.

Contact Number: 0871 237 7991	Website: www.jamiesfarm.org.uk
Postal Address:	Email: info@jamiesfarm.org.uk
Hill House Farm	
Ditteridge	
Corsham	
Wiltshire	
SN13 8QA	

Julia's House Children's Hospice	
Area/s serve:	Based in:
Wiltshire	Devizes
Support:	Referrals:
- Under 5s	- Self Referral
- Young People	- Professional Referrals
- Families	

Julia's House provides support to children with a life limiting or life-threatening condition and their families. This support is currently in the community.

Services Provided:

Hospice services include:

- Home visits including regular respite care
- Emergency care during a crisis
- Family events
- Support and activities for siblings
- Therapies including complementary therapy and specialist play
- End of life care

Contact Number: 01380 562525	Website: www.juliashouse.org
Postal Address:	Email: heather.philpotts@juliashouse.org
Bath Road	
Devizes	
Wiltshire	
SN10 2AT	

Julian House	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Trowbridge
Support:	Referrals:
- Young people	- Self Referrals
	 Professional Referrals

Julian House is the leading provider of services to single homeless men and women in Bath & North East Somerset.

Services Provided:

Julian House operates more than 20 different projects, accommodation sites and social enterprises in Bath, Bristol and Wiltshire. These include: a range of homeless services, support for those suffering domestic violence, addiction recovery, individuals with learning difficulties, work experience and training.

Projects such as the Meaningful Occupation Programmes and our social enterprises are targeted at preventing people becoming homeless by engaging them in meaningful activities, training and preparation for employment. Not just changing lives – often saving lives.

The charity also helps to coordinate a rough sleeper reporting helpline in B&NES, Wiltshire, Swindon, Somerset and North Somerset. This allows members of the public to alert local services about anyone they see in a vulnerable situation outside.

At the Bike Workshop in Trowbridge we offer a 6 week Build a Bike course that gives a rewarding, hands-on introduction to bicycle maintenance. On completion of the course, participants will have completely dismantled and rebuilt their own bike from scratch. This bike is then theirs to keep, thereby removing a barrier to employment or training and promoting overall health and well-being. The course is also AQA accredited and participants are awarded a range of certificates which recognise their achievements.

o.org

KFR (Kennet Furniture Refurbiz)	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Devizes
Support:	Referrals:
Young peopleFamilies	- No Referral Necessary

With the help of trained volunteers we service the community of Wiltshire by collecting, refurbishing and selling quality furniture and white goods at a discounted price for low income households, and regular prices to the general public.

- Provide affordable white goods and furniture for sale.
- Collect white goods & amp; furniture for sale/repair.
- Volunteering services in a range of activities including warehouse & Damp; storage, customer service and van crew.
- 2 tier pricing lower prices for those on means tested benefits, stock available to general public too.

Contact Number: 01380 720722	Website: www.kfr.org.uk
Postal Address: Unit 6B (5) Hopton Industrial Estate London Road Devizes Wiltshire SN10 2EU	Email: info@kfr.org.uk

Kingdom Youth Services	
Area/s serve:	Based in:
Wiltshire & Swindon	Swindon
Support:	Referral:
- Young People	- Self Referrals
	 Professional Referrals

Kingdom Youth Services (KYS) is an up to 24 hour semi-independent living support service primarily for looked after children, both male and female, between the ages of 16-18. We specialize in providing a combination of up to 24 hour shared and standalone placements with a comprehensive professional support service. We offer both short and long term support, including emergency placements.

Services Provided:

We use person centred support to actively encourage and enable each young person to take part in activities for growth and skill development towards independent living. KYS helps young people meet a full range of outcomes, including a more active social life, improved daily living skills, and access to education and employment. We honour each young person's unique identity. We help them to develop their own beliefs and values, and we accept both their culture and heritage.

Our placement programme allows young people to become more confident and independent, leading to higher self-esteem. We undertake a complete person centred assessment to determine their specific needs, enabling movement towards independent living.

We offer focused, one to one and small group workshops helping young people to adequately prepare for adulthood, transitioning and moving on to reduced levels of support as and when the time is right.

Contact Number: 07412 455718	Website: www.kingdomyouthservices.info
Postal Address:	Email: mike@kingdomyouthservices.info
24 Wynwards Road	
Swindon	
SN24 4ZP	

Kooth	
Area/s serve:	Based in:
Wiltshire & Swindon	Manchester
Support:	Referrals:
- Young People	- No Referral Necessary

XenZone is a provider of online mental health services for children, young people and adults. Kooth, from XenZone, is an online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use.

Services Provided:

Kooth is an online service for young people aged 11-25 and provides an anonymous and confidential service using a mix of counselling, support and advice on a drop in, out of hours and structured sessions.

The website itself contains:

- Peer support forums
- Self help tools
- Online instant messaging with a qualified and experienced Kooth counsellor
- Articles relevant to young people

_

The Kooth website can be accessed 365 days a year with online counselling available between 12-10pm Monday to Friday and 6-10pm Saturday and Sunday.

Contact Number: 0845 330 7090	Website: www.kooth.com
Postal Address: Citibase 2nd Floor Salford Quays Manchester M50 3SG	Email: contact@xenzone.com

Larkrise Community Farm	
Area/s serve:	Based in:
Trowbridge	Trowbridge
Support:	Referrals:
 Young people 	- Self Referral
- Families	- Professional Referral

We are a hands-on, all-inclusive care farm, based near Trowbridge, Wiltshire. We provide a fun, stimulating farming experience for children and adults of all ages and abilities.

Services Provided:

- Placements for clients with learning difficulties, and accredited courses in animal care
- Horticulture Work experience for college/school students
- Riding lessons via our Larkrise Riding for the Disabled Group; and carriage driving
- Farm Club every other Saturday morning for children of all abilities, from 5 16 years
- Guided educational farm visits for school groups
- Sensory farm visits for care home residents.

Contact Number: 01225 751675	Website: www.larkrisefarm.org.uk
Postal Address:	Email: office@larkrisefarm.org.uk
Larkrise Community Farm	
West Ashton Road	
Trowbridge	
Wiltshire	
BA14 6DQ	

Leonard Cheshire	
Area/s served:	Based In:
Wiltshire and Beyond	
Support:	Referral:
Young PeopleFamilies	- No Referral Necessary

Leonard Cheshire are supporting individuals to live, learn and work as independently as they choose, whatever their ability. Led by people with experience of disability, we are at the heart of local life – opening doors to opportunity, choice, and support in communities.

Our vision as an organisation is to enable people within the community who live with a disability or /and are socially isolated by creating inclusive and accessible services, activities, and projects.

Services Provided:

Our volunteering projects:

Virtual activity groups

We currently host a variety of virtual activities via Zoom. Including: Art club, Travel stories chat group, Wheelchair dance, Seated yoga, Film and TV chat groups, Discover and create chat group, Pets corner club.

Discover & Connect groups

We host weekly telephone/virtual friendship groups and monthly face to face, as the project progresses, we aim to set up more groups throughout the South west of England, promoting wellness-based activities. Enabling people to connect with others within their local community and the surrounding areas.

Awareness and Discovery trails

Our wellbeing trails are accessible and inclusive to all. These trails highlight accessible activities and venues as well as nature, history, and local points of interest. To link with the trails, we are setting up inclusive creative projects inspired by their findings during the trails. Participates can be supported by a buddy volunteer as requested.

Buddy volunteers

Enabling people to enhance their wellbeing and give them the independence they choose. Supporting them with day to day tasks, learn new skills and getting out and about.

Gardening within our care homes

We are currently recruiting gardeners for our Dorchester, Weymouth and Penzance care homes, our service users all live with learning disabilities and have complex care needs.

Event/Project helpers

We seek general helpers and admin volunteers for our projects, events, and fundraising.

Contact Number: 07521095340	Website: http://www.leonardcheshire.org
Postal Address:	Email: kieran.bright@leonardcheshire.org

Mighty Girl CIC	
Area/s served:	Based In:
West Wiltshire	Bradford on Avon
Support:	Referral:
 Young People 	- Self referral
	- Professional Referrals

Mighty Girls is an organisation based in Bradford On Avon, Wiltshire. We work with girls as young as 7 years old, and offer events for young women up to 18 years of age. We have a talented and nurturing team of young women who volunteer at our clubs and events, supporting the younger Mighty Girls.

We provide a safe space and age appropriate activities to encourage girls to develop their social skills, increase their well being and self esteem. We encourage them to try new things, make new friends and find their inner Mighty Girl.

Services Provided:

We have a regular Thursday Club for Primary and Secondary Aged girls in Bradford On Avon. We also have regular workshops including Body Positive Art & Photography, Well-being Relaxation, Self Defence, Summer Camp, Animation to name a few.

Self Defence, Summer Camp, Animation to hame a few.	
Contact Number: 07538 421494	Website: www.mightygirls.co.uk
Postal Address:	Email: <u>info@mightygirls.co.uk</u>
Avonfield Avenue	
Bradford on Avon	
BA15 1JD	

National Autistic Society - South Wiltshire Branch	
Area/s serve:	Based in:
South Wiltshire	Salisbury
Support:	Referral:
- Under 5s	- Self Referral
- Young people	- Professional Referral
- Families	

The National Autistic Society (NAS) is here to transform lives, change attitudes and create a society that works for autistic people.

We are the South Wiltshire Branch of the National Autistic Society – a group of volunteers sharing information and support with families and/or individuals who live with autism.

Services Provided:

Support group for families and/or individuals living with autism in South Wiltshire.

The group meets on the first Monday (usually) of each month at the Community Space, Tesco, The Bourne Centre, Southampton Road, Salisbury, Wiltshire SP1 2NY, 7.30pm – 9.00pm.

Contact Number: 0808 800 4104	Website: www.autism.org.uk
Postal Address:	Email: nas@nas.org.uk
Tesco Community Space Southampton Road	
Salisbury	
Wiltshire	
SP1 2NY	

NSPCC Tidworth Service Centre	
Area/s serve:	Based in:
Tidworth	Tidworth
Support:	Referral:
- Under 5s	- Self Referrals
- Young people	 Professional Referrals
- Families	

NSPCC works directly with children and families in service centres across the UK and Channel Islands and gives support to thousands of adults and young people in need through the NSPCC helpline and Childline.

Services Provided:

NSPCC operates a service centre in Tidworth which provides the following:

- Positive Pathways
- Pregnancy in Mind

_

Positive Pathways: offers children and young people help and support to deal with problems affecting their life, happiness or well-being. The service helps to improve the young person's confidence, skills and strengths, so they're better prepared to cope with any future problems. It can help address a range of problems which could be affecting their life.

Pregnancy in Mind: supports parents during pregnancy. It aims to help parents manage any difficulties they're facing, such as anxiety or depression. It uses a range of activities including mindfulness, active relaxation and peer support.

Contact Number: 01980 846164	Website: www.nspcc.org.uk
Postal Address: Drummer Lane	Email: tidworth.servicecentre@nspcc.org.uk
off Station Road	
Tidworth Wiltshire	
SP9 7NR	

Office of the Police and Crime Commissioner		
Area/s serve:	Based in:	
Wiltshire & Swindon	Devizes	
Support:	Referral:	
- Young people	 No Referral Necessary 	
- Families		

The Office of the Police and Crime Commissioner supports the Commissioner in achieving his priorities set out in his crime plan, delivers a service to the public and helps him meet the legal obligations of the role. Commissioning is a shared service with the Force, with the team working in partnership and collaboratively with partner agencies.

Services Provided:

The partnership working that the commissioning team undertakes leads to the annual development of commissioning intentions, which help the Commissioner to deliver his police and crime plan and the legal obligations placed upon him. Once these have been approved the Commissioner, the services are then commissioned and managed by the commissioning team. The commissioning team is keen to work and engage with the voluntary sector so that they too may have the opportunity to influence and/or contribute to commissioning proposals.

Contact Number: 01380 861861	Website: www.wiltshire-pcc.gov.uk
Postal Address: London Road	Email: pcc@wiltshire.pnn.police.uk
Devizes	
Wiltshire	
SN10 2DN	

Open Blue Trust	
Area/s serve:	Based in:
North & West Wiltshire	Calne
Support:	Referrals:
- Under 5s	No Referral Necessary
- Young people	
- Families	

Open Blue Trust uses a converted double-decker bus as a mobile community centre to deliver opportunities to isolated communities in North Wiltshire. The Open Blue Trust is a faith based registered charity committed to helping those who need it most and working in partnership with local communities.

Services Provided:

For children, young families and older people who live in isolated communities including army families, travellers.

- 1 Pot cookery course (Malmesbury)
- Residents Cafe, (Corsham Rd estate Lacock),
- Afterschool club (Thingley traveller site),
- Parent/toddler group, afterschool club (Hullavington, army families),
- Youth drop-in (Calne).

Contact Number: 01249 819434	Website: www.openblue.org.uk
Postal Address:	Email: aw@openblue.org.uk
The Open Blue Trust	
16 Wessington Avenue	
Calne	
Wiltshire	
SN11 0AW	

People Against Poverty	
Area/s serve:	Based in:
Wiltshire excl. Swindon	Devizes
Support:	Referrals:
- Young people	- Professional Referrals
- Families	

We are passionate about alleviating poverty and suffering around the world.

People helping people, communities helping communities; delivering energy and resource impacting the lives of the poor.

Services Provided:

An estimated 14.3 million people are in poverty in the UK. 8.3 million are working-age adults, 4.6 million are children, and 1.3 million are of pension age. It is estimated that in the UK around 22% of people overall and 34% of children live in poverty.

The Dignity Project will help families already facing crisis with essential white goods to help them provide for their families without being pushed into further severe financial difficulty.

In essence our aim is to:

- Help improve nutrition by supplying a cooker so that homemade meals can be made at the same time lowering food costs.
- Providing a washing machine will give better hygiene and avoid further expense by attending costly launderettes.

- Supply fridge/freezers that will allow for better budgeting and bulk buying.

Contact Number: 01225 541269	Website: https://peopleagainstpoverty.com/
Postal Address: c/o Alanbrookes Group, 10 Market Place, Devizes, Wiltshire SN10 1HT	Email: val.h@peopleagainstpoverty.com

Rainbow Trust	
Area/s serve:	Based in:
North Wiltshire & Beyond	Chippenham
Support:	Referrals:
- Under 5s	- Self Referrals
- Young people	- Professional Referrals
- Families	

We provide practical and emotional support to families who have a child with a life threatening or terminal illness.

Services Provided:

- Family support: 24/7 support, around the country from diagnosis and beyond
- Sibling support: Support for brothers and sisters of very seriously ill children
- Home support: Providing emotional and practical support to families
- Hospital support: Attending hospital appointments
- Bereavement support: Face-to-face and over the phone

Contact Number: 01249 705881	Website: www.rainbowtrust.org.uk
Postal Address: Church Farm	Email: charlotte.sturgess@rainbowtrust.org.uk
Middle Common	
Kington Langley	
Chippenham	
Wiltshire SN15 5NN	

Read East South & East Wiltshire	
Area/s serve:	Based in:
South & East Wiltshire	Devizes
Support:	Referral:
- Families	- Professional Referral
	- Self Referral

Read Easy helps adults learn to read. Around 1 in 10 adults in the UK cannot read at all or struggle to read everyday items. There are many reasons why some people find it difficult to learn to read as children, but it's never to late to learn. Read Easy has helped hundreds of adults learn to read. Improving your reading skills can change your life. Parents and grandparents that can read are better-placed to support their family's learning and helping children become confident readers.

Services Provided:

We provide free, one-to-one coaching for adults in South and East Wiltshire. Read Easy provides personal coaches so people learn quietly and comfortably at their own pace. There are no class rooms or group situations. It's confidential, so nobody needs to know who's learning. It's flexible so you can find times and places to meet that suit you. You and your coach will work through the five Turning Pages manuals (published by the Shannon Trust). These are specially designed for adults and work well for people with dyslexia. The manuals go right back to basics and guide you through areas, where you might have got stuck before. As you progress you'll develop your skills and confidence. It's free, so there's nothing to lose, by giving it a try and it could make a big difference to both you and your family. Just give us a ring on 07942 382318.

and the second of the second o	
Contact Number: 07942 382318.	Website:
	https://readeasy.org.uk/
Postal Address:	Email: sewnetworker@readeasy.org.uk

Real Horse Link	
Area/s serve:	Based in:
Wiltshire & Swindon	Devizes
Support:	Referral:
- Young people	- Professional Referral

Real Horse Link is a Community Interest Company delivering TheHorseCourse, a horse assisted intervention, in Wiltshire and Swindon. Facilitators are trained and approved by TheHorseCourse, a registered charity based in Dorset.

TheHorseCourse is aimed at those who are suffering social exclusion due to poor emotional or thinking skills. This might manifest as offending, isolation, reliance on mental health or social services, drug and alcohol use, disengagement from school, training and work, or a host of other difficulties.

Services Provided:

Our flagship course is The ReStart over five consecutive days, 2 hours per day:

We do very little talking – the course is action-based, designed to interrupt participants' usual thinking and emotional responses, whilst responsive to their pace and needs. Participants get one-to-one support from expert facilitators to learn and rehearse the eight skills shown on the THC Star. Positive habits are rewarded with success in an urgent context with clear feedback from unbiased, sensitive and expressive horses.

70%* of all participants improve across four outcomes:

- 1. Relationships with peers, family and professionals
- 2. Problem behaviours
- 3. Engagement with school, training or work
- 4. Identity, self-belief and hope

Contact Number: 01380 736352	Website: www.thehorsecourse.org
Postal Address:	Email: sharon@realhorselink.org
5A Coxhill Lane	
Potterne	
Devizes	
Wiltshire	
SN10 5PH	

^{*}Based on referrer follow-up two months post intervention

Relate Wiltshire & Somerset	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Trowbridge
Support:	Referral:
- Under 5s	- Self Referrals
- Young people	 Professional Referrals
- Families	

Relate provides services for couples, families, parents and children as individuals or in groups.

Services Provided:

- Relationship Counselling as a couple or as an individual
- Family Counselling
- Children's Counselling â€" in school and out of school
- Young People's Counselling in school and out of school
- Sex Therapy
- Military Veterans
- Supervised Child Contact Centre
- Counselling skills for non-counsellors
- Continuing Professional Development for counsellors and other professionals
- Peer mentoring training for schools.

Contact Number: 0300 003 1781	Website: www.relate.org.uk
Postal Address: 2 Prospect Place Trowbridge Wiltshire BA14 8QA	Email: pam.woods@relate.org.uk

Rise:61	
Area/s serve:	Based in:
Salisbury	Salisbury
Support:	Referral:
Young people - Families	- No Referral Necessary

Rise:61 is a grassroots youth charity that serves the estate of Bemerton Heath, Salisbury where 40% of children live in poverty.

We exist to help young people tell a different story with their lives, to switch the narrative so that Bemerton Heath becomes known nationally as a place of creativity, community spirit and where young people are leaders of positive change.

Since the launch of the charity in 2014 we have built up an excellent reputation with our community for delivering transformative work.

Services Provided:

Our current projects include:

- A community garden (built in remembrance of a young man who was lost to suicide)
 which acts as an important reflective space on "The Heath" and also enables us to carryout practical gardening sessions
- Detached youth work
- Doorstep sports club (in partnership with StreetGames & Wiltshire council)
- Creative Hub, which delivers two after school clubs during the week based around art and digital media
- Active Hub, which delivers an after school fitness club
- The Bike Hub, our flagship social enterprise teaching young people to fix, maintain and sell bikes
- 121 Mentoring
- Alternative Education Provision

Our impact can be summarised by this:

"Rise:61 is very supportive and has helped me and others get through tough times" - Shaun

Check out our **YouTube** channel for more stories.

Contact Number: 07471234764	Website: http://www.rise61.org/
Postal Address: St Michaels Community Centre St Michaels Road Salisbury SP2 9LE	Email: robin@rise61.org

Ruksak45218	
Based in:	
Trowbridge	
Referral:	
- Professional Referral	

Ruksak45218 provide essential items for young persons across Wiltshire, i.e. bedding, clothing, toiletries, household cleaning products, school uniform, shoes and trainers, to name just a few of the essential items needed

Services Provided:

Ruksak45218 provide the essential items, that are for Wiltshire Families in the most need.

Contact Number:	Website: https://www.ruksak45218.org.uk
Postal Address:	Email: referrals@ruksak45218.org.uk
5-9 Duke Street Trowbridge	
Wiltshire	
BA14 0ES	

Safe Families UK	
Area/s serve:	Based in:
Wiltshire	Newcastle
Support:	Referral:
Under 5sYoung peopleFamilies	- Professional Referrals

Support. Hope. Belonging.

Facing life alone is hard, and when you feel there is no one there to support you it is a scary place to be. Therefore, at Safe Families we offer support, hope and belonging to improve the lives of those in our communities. We link children, young people and families with local volunteers who can offer them help and support.

Services Provided:

Family Friends

Family friends work directly with families. Coming alongside and giving support to parents and children when they need it most, making sure they feel less isolated.

Host Families

Host families open their homes to look after children from a night or two up to a couple of weeks. This gives a regular break and space to families dealing with issues or challenges.

Resource Friend

Individuals who are able to provide (or transport) useful items, such as a cot or children's clothing. We also welcome those with helpful skills, such as cooking or gardening.

Contact Number: 0333 4141488	Website: https://safefamilies.uk/
Postal Address:	Email: kirstycross@safefamilies.uk

Salisbury Women's Refuge	
Area/s serve:	Based in:
South of England	Salisbury
Support:	Referral:
- Under 5s	- Self Referrals
- Young people	- Professional Referrals
- Families	

Salisbury Refuge provides accommodation for women and children fleeing domestic abuse including honour based violence, Female Genital Mutilation and Forced Marriage.

Services Provided:

- For women and children
- Residential accommodation for families fleeing Domestic Violence
- Support and outreach project
- Key worker sessions/Advice
- Money Matters Courses
- Freedom Group.

Contact Number:	Website: www.salisburywomensrefuge.co.uk
Postal Address:	Email: manager@swrefuge.co.uk
PO Box	
Salisbury	
SP1 1ZX	

Seeds4Success	
Area/s serve:	Based In:
South Wiltshire	Mere
Support:	Referral:
- Young People	- No Referral Necessary
We are a local youth work charity grown	in response to local need with young people at its heart.
Services Provided:	
	s, health and wellbeing, leisure credits, local youth action open access, Project Night, young leaders.
Contact Number: 07585 723824	Website: https://www.seeds4success.org.uk/
Postal Address:	Email: jaki@seeds4success.org.uk
The Recreation Ground	
Queens Road	
Mere	
Wiltshire	1

BA12 6EP

Services Cotswold Centre	
Area/s serve:	Based In:
Corsham	Cosham
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	 Professional Referrals
- Families	

The Services Cotswold Centre (SCC) is a tri-service facility managed by Headquarters Army Welfare Service (AWS) and funded by Headquarters Regional Command (HQ RC) on behalf of the MOD. It provides short term transit accommodation for service personnel and entitled family members. The SCC accommodation comprises of 41 self contained chalet style homes and 19 single storey semi-detached units of various sizes. The SCC is located in Neston near Corsham, Wiltshire in the United Kingdom.

Services Provided:

- Services for serving services personnel and their families
- Provide Lypiatt School, Army Welfare Service and Children's Centre
- Work with local providers such as Barnardo's, Relate and Health Visitors.

Contact Number: 01225 816917	Website: More Information
Postal Address:	Email: rc-aws-scc-bookings@mod.uk
Services Cotswold Centre	
Lypiatt Road	
Neston	
Corsham	
Wiltshire	
SN13 9TU	

South Wilts Mencap	
Area/s serve:	Based In:
South Wiltshire	Salisbury
Support:	Referral:
- Young People	 No Referral Necessary
- Families	

South Wilts Mencap supports people with learning disabilities; inspiring them to achieve their full potential and enabling them and their families to lead fuller lives.

South Wilts Mencap is affiliated to the national Mencap charity, but we are an independent local charity, first and foremost, supporting people in Salisbury and South Wilts.

Services Provided:

We provide fun, therapeutic and engaging clubs and events for a range of age groups; signposting through our Monday Bulletin; grants for people with learning disabilities; holidays with Breakaway; charity shop in Salisbury run solely by volunteers.

Breakaway, chartey shop in Sansbary run sole	Ty by Volunteers.
Contact Number: 07395155607	Website:
	https://www.southwiltsmencap.org.uk/
Postal Address:	Email: sarah@southwiltsmencap.org.uk
16 Catherine St	
Salisbury	
SP1 2DA	

Springboard Opportunity Group	
Area/s serve:	Based In:
North Wiltshire	Chippenham
Support: - Under 5s	Referrals: - Self Referrals - Professional Referrals

Springboard North Wilts Opportunity Group is a pre-school for children with special needs. All the children attending Springboard have some speech language or communication difficulty which impacts massively on their ability to access the mainstream world. Other children have a range of complex health needs, life limiting conditions or developmental delay, all of which need specialised intensive adult support to manage their physical difficulties, sensory impairment and complex medical needs.

Services Provided:

Services for Children aged 0-5 with SEN or disabilities and their families. We are an opportunity group that provides services as a district specialist centre.

Pre-school sessions M, W, TH, F, Assessment sessions Monday pm, Stay and Play sessions Tuesday am, Multi agency meetings, Saturdads, Playdates.

Contact Number: 01249 657145	Website: www.springboardchippenham.co.uk
Postal Address: King's Rise Children's Centre Lodge Road Chippenham Wiltshire SN15 3SY	Email: manager@springboardchippenham.co.uk

Spurgeons	
Area/s serve:	Based in:
West/East/South Wiltshire	Other
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

Through the delivery of support and intervention services, and by speaking up on behalf of those who need us most, we give vulnerable children and families the chance for a better future.

Services Provided:

Children's centres: 0 to 11, with focus on under 5s.

For families with children 0-11: One to one family support, children's play sessions and fun activities, help with financial issues, benefits and debt advice, networks of support within the local community, support with accessing other services and agencies, adult learning opportunities, help and information on returning to work.

Contact Number: 01722 414301	Website: Spurgeons Wiltshire Hub
Postal Address: H/O 74 Wellingborough Road Rushden	Email: info@spurgeons.org
Northants NN10 9TY	

Stepping Stones District Specialist Centre	
Area/s serve:	Based in:
West Wiltshire	Trowbridge
Support:	Referral:
- Under 5s	- Self Referral
	- Professional Referral

Stepping Stones is a District Specialist Centre for pre-school children under 5 with disabilities and difficulties.

Services Provided:

- Specialist therapy and support
- Physiotherapy
- Occupational therapy
- Speech and Language
- Sensory room
- Outreach support

Contact Number: 01225 350004	Website: www.steppingstonestrowbridge.co.uk
Postal Address: Longfield Children's Centre Broadcloth Lane Trowbridge Wiltshire BA14 7HE	Email: admin@steppingstonestrowbridge.co.uk

Swan Advocacy	
Area/s serve:	Based in:
Wiltshire & Beyond	Taunton
Support:	Referral:
- Young People	- Self Referrals
- Families	 Professional Referrals

Founded in 1999, Swan Advocacy is an independent advocacy charity working across the South West of England. We deliver high-quality, independent advocacy services supporting a diverse range of vulnerable people in our communities.

Services Provided:

Swan provides a free, independent advocacy service for vulnerable adults who, because of illness, disability or age may experience difficulty speaking up. We are commissioned by Wiltshire Council and NHS to provide the majority of services but also have projects funded by other sources.

We assign advocates who: support individuals at meetings/reviews/ appeals/appointments/help write letters/make calls/prepare appeals helping individuals make informed choices about their life.

Generic service provides advocacy support to adults who are in receipt of, or disputing access to, secondary health/social care services or in receipt of DLA. Swan's Independent Mental Capacity Advocacy Service supports people that lack the capacity to make decisions. This service is for individuals under Mental Health Act 1983.

Two pilot projects, the Forces Project provides support to service personnel/veterans /service families. Early Intervention Dementia Project, aimed at supporting during the early stages of dementia and to remain working with the individual throughout their life.

Contact Number: 03333447928	Website: www.swanadvocacy.org.uk
Postal Address:	Email: reception@swanadvocacy.org.uk
Head Office:	
Hi Point	
Thomas Street	
Taunton	
TA2 6HB	
Kingswood Office:	
Suita A1 White House Business Centre	
Forest Road	
Kingswood	
BS15 8DH	

Swindon & District Samaritans	
Area/s serve:	Based in:
Wiltshire & Swindon	Swindon
Support:	Referral:
- Young People	- No Referral Necessary
- Families	

To anyone who needs emotional support, whatever you're going through we're here to help 24 hours a day in confidence without judging.

Services Provided:

- Confidential emotional support via: Telephone (Freephone 116 123)
- Face-to-Face at our office in Swindon

We are active in the community and regularly visit the Jobcentre, Erlestoke Prison and local events. Our volunteers are also available to deliver presentations about our work and emotional health to schools, workplaces, clubs and organisations.

Contact Number: 116 123 (Freephone)	Website: www.samaritans.org
Postal Address:	Email: <u>jo@samaritans.org</u>
5/6 Curtis Street	
Swindon	
SN1 5JU	

Tasting Colours	
Area/s serve:	Based in:
National	
Support:	Referral:
- Families	- Professional Referrals

We are a community interest company supporting individuals achieve better health outcomes by aligning personal purpose and direction with functional tools, personal resources and community assets.

Our validated work shows the impact of our services leads to individual behaviour change driven by increases in wellbeing, self agency, motivation and engagement with the 5 ways to wellbeing.

We work in partnership with local authorities, healthcare providers, voluntary, community and social enterprises delivering evidenced based solutions to;

- Increase individual autonomy and self management of mental health
- Help individuals engage with change
- Support individuals build resilience, wellbeing and motivation
- Help individuals find meaning and purpose
- Increase individuals overall life satisfaction

Services Provided:

Wellbeing programmes – person centric, non directive, evaluated programme delivered one to one or in groups to positively impact health outcomes

Measurement and evaluation frameworks – to understand impact and performance of interventions

Assessments and need based modelling to baseline health outcomes ie wellbeing, engagement with 5 ways to wellbeing and cluster population's capability, motivation and readiness to engage with change in order to provide insights into solution design

Contact Address: 07541964359	Website: http://www.tastingcolours.com
Postal Address:	Email: helen@tastingcolours.com

The Children's Society	
Area/s serve:	Based in:
National	London
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	 Professional Referrals
- Families	

We are a national charity that works with the country's most vulnerable children and young people. We listen. We support. We act. Because no child should feel alone.

Services Provided:

We provide support to children and young people facing difficult issues, and to parents and carers dealing with the challenges of family life. These include:

- Services for young carers
- Child sexual exploitation and child sexual abuse services
- Drop in service
- Young people drug and alcohol service
- Counselling
- Independent visitors
- Missing services
- Advocacy services
- Mental health and emotional well-being services
- Family support services
- Training and consultancy services

Contact Number: 07989 518142	Website: www.thechildrenssociety.org.uk
Postal Address: Edward Rudolf House Margery St London WC1X OJL	Email: supportercare@childrenssociety.org.uk

The Curly Hair Project	
Area/s serve:	Based in :
Wiltshire & Beyond	Poole
Support:	Referral:
- Young people	 No Referral Necessary
- Families	

The curly hair project is a social enterprise which aims to help people with Autism Spectrum Disorders and their loved ones. All our work is based on personal, real life examples and experience. I deliver workshops, training and webinars in Wiltshire and across the South West.

Services Provided:

The services and products we provide are:

- Books and eBooks
- Podcasts and videos
- Counselling with an ASD-experienced counsellor
- Training for individuals and families
- Training for professionals
- Posters
- Blog
- Social media feeds
- Animations

Contact Number:	Website: www.thegirlwiththecurlyhair.co.uk
Postal Address:	Email: alis@thegirlwiththecurlyhair.co.uk
Lytchett House	
13 Freeland Park	
Wareham Road	
Lytchett Matravers	
Poole	
Dorset	
BH16 6FA	

The Honey Bee Project		
Area/s serve:	Based in:	
South Wiltshire	Salisbury	
Support:	Referral:	
- Young People	No Referral Necessary	
- Families		
We are a new project currently setting up using our honeybees and their hives as therapy for		
people aged 13 to 19, adults with learning disabilities and adults with mental health conditions.		
Contact Number: 07890 052408	Website:	
Postal Address:	Email: <u>clare.sines72@hotmail.com</u>	
18 Norfolk Road		
Harnham		
Salisbury		
Wiltshire		
SP2 8HG		

The National Deaf Children's Society		
Area/s serve:	Based in:	
National	London	
Support:	Referral:	
- Under 5s	 No Referral Necessary 	
- Young people		
- Families		

We are the National Deaf Childrens Society (NDCS). Our work is dedicated to breaking down barriers for deaf children and their families.

Services Provided:

- 2 Family Officers for South West provide direct support to deaf children's families
- National helpline (0808 800 8880)
- Assistance for SEN appeals
- Family events.

Contact Numbers: 0808 800 8880	Website: www.ndcs.org.uk
Postal Address:	Email: ndcs@ndcs.org.uk
15 Dufferin Street	
London	
EC1Y 8UR	

The Repair Academy	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Calne
Support:	Referral:
- Young People	- No Referral Necessary
- Families	

The Repair Academy is a social enterprise start up dedicated to reducing waste, providing skills and training for young people and offering affordable goods to low-income households.

Services Provided:

The Repair Academy aims to create a social, economic and environmental value by transforming unwanted household products into desirable goods, support people in need by helping them gain skills for employment and life and to change public opinion to make used and repaired items more attractive.

Contact Number: 07951 096210	Website: The Repair Academy
Postal Address:	Email: therepairacademy@gmail.com
The Repair Academy	
Units 3-5 Port Marsh Industrial Estate	
Calne	
Wiltshire	
SN11 9BW	

The Rise Trust	
Area/s serve:	Based in:
North Wiltshire	Chippenham
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	 Professional Referrals
- Families	

Reach, Include, Support, Enable

RISE Children's Centres provide services for families in the North Wiltshire area with at least one child under the age of five. We offer non-judgemental,

impartial, friendly advice and we are always there for you! Our services are constantly being developed in response to community needs.

RISE pre-schools provide care for children aged 2-4 years old across 3 settings in Chippenham.

Services Provided:

- Outreach support
- Family Visiting Service
- Parenting & child development courses
- Domestic Abuse & relationship support
- Contact Centre
- Youth work safe spaces and detached work
- In-school mentoring
- Money/ debt advice & support
- Healthy lifestyle advice & support
- Antenatal & postnatal support, inc. breastfeeding
- Access to volunteering opportunities
- Access to advice and support for:
- Substance misuse
- Physical and mental health
- Employment and education

Details of all our services and how to access them can be found on our website www.therisetrust.org & social media pages

Contact Number: 01249 445288	Website: www.therisetrust.org
Postal Address: The Oaks Chippenham Wiltshire SN15 1DU	Email: vickyw@therisetrust.org

The Six to Ten Project	
Area/s serve:	Based in:
Wiltshire & Beyond	
Support:	Referral:
- Families	- Professional Referral
	- Self Referral

We are the first service to offer holistic support to family members and others affected by gambling disorder.

This project has been developed to offer wide-ranging aid, advocacy, and community engagement on your behalf.

As well as practical guidance, Six To Ten aims to complement our free and confidential counselling services offered by all partner charities.

Six To Ten is a partnership between Ara, Beacon Counselling Trust, and DrugFAM.

Services Provided:

Through the Six To Ten Project individuals will work one to one with our dedicated specialist project/support workers receiving support for issues from housing, financial, legal to mental and physical wellbeing.

Our team will not only be there to find the right help for your needs, but broker and liaise with other organisations and professionals where possible to ensure the appropriate level of care, as and when needed

Contact Number: 03301 241 274	Website: http://www.thesixtoten.co.uk
Postal Address:	Email: info@thesixtoten.co.uk

The Trussell Trust - Salisbury Foodbank	
Area/s serve:	Based in:
Salisbury Area	Salisbury
Support:	Referral:
- Under 5s	- Professional Referral
- Young People	
- Families	

We don't think anyone in our community should have to face going hungry. That's why we provide three days' nutritionally balanced emergency food and support to local people who are referred to us in crisis. We are part of a nationwide network of foodbanks, supported by The Trussell Trust, working to combat poverty and hunger across the UK.

Services Provided:

For families and individuals in crisis around Wiltshire. Foodbank centre at Salisbury St Paul's Church, Fisherton Street, SP2 7QW hosts a cafe which provides hot meals and emergency food parcels to people presenting a foodbank voucher.

We also signpost to other services. Food boxes providing 3-days of food may be delivered to clients who live rurally or are house-bound when referral agency contacts foodbank directly (subject to van availability – voluntary run service). Partner agencies may hold food boxes in rural locations (contact Foodbank Manager for more details).

We also offer Cooking on a budget courses and Holiday Clubs.

Contact Number: 01722 580173	Website: www.salisbury.foodbank.org.uk
	www.trusselltrust.org
Postal Address:	Email: info@salisbury.foodbank.org.uk
Unit 6b Ashfield Trading Estate	
Ashfield Road	
Salisbury	
SP2 7HL	

TNB Garrison Early Years and Play	
Area/s serve:	Based in:
East Wiltshire	
Support:	Referrals:
- Under 5s	 No referral necessary
- Families	

We are a charity group of eight early years settings based in and around Salisbury Plain. We support mainly military families in providing high quality childcare for their children. We take great pride in the care we provide our children and ensure we support each child to learn and develop at their own pace.

Services Provided:

We provide childcare. We support children and families with children with special educational needs. We provide help and support for families and signpost further professionals and organisations that may also be able to help. We provide additional support such as play therapy for those children that need this. We work with outside agencies such as speech therapists, health visitors, paediatric teams, army welfare agencies, etc. (all with the permission of the family) to provide the children with the help they need.

Contact Number: 01980633962	Website: https://tnbearlyyears.org/
Postal Address:	Email: ec@tnbearlyyears.org

Tony Griffin Safeguarding Children Training	
Area/s serve:	Based in:
Wiltshire & Swindon	Salisbury
Support:	Referrals:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

Tony Griffin is a retired Wiltshire Police Officer of 31 years' experience. He spent 20 years investigating child abuse and neglect then managed the Child Abuse Investigation Team in Salisbury for 5 years. He is also qualified to teach adults and went on to lead, develop and deliver the Multi-Agency Safeguarding Children Training Programme for Wiltshire Safeguarding Children Board. (WSCB)

Services Provided:

Tony has now launched his own independent training programme for all early years, school and voluntary workers in Wiltshire. He can provide CPD accredited courses. One-day courses: Foundation Level Child Protection, Advanced level Child Protection and a Child Sexual Exploitation course.

He can also provide a half-day Sexualised Behaviours Course and a half day awareness raising course

Contact Number: 07554 427881	Website: www.tonygriffinsafeguardingchildren.com
Postal Address:	Email:
96 Winterslow Road	tony.griffinsafeguardingchildren@outlook.com
Porton	
Wiltshire	
SP4 OJX	

Victim Support	
Area/s serve:	Based in:
Wiltshire & Swindon	Devizes
Support:	Referrals:
- Young People	- Self Referrals
- Families	- Professional Referrals

Victim Support is an independent charity that offers support to anyone impacted by crime whether or not the crime has been reported and regardless of when it happened.

Services Provided:

We give emotional and practical help to people who have been affected by crime in Wiltshire. We're an independent charity and you can contact us for support regardless of whether you've contacted the police, and no matter how long ago the crime took place. We'll help you for as long as it takes to overcome the impact of crime.

If you call your local Victim Support team, we'll make sure you get the information and support you need. This might be arranging a meeting for you to talk to us and receive emotional support in confidence, helping you to fill out a compensation form or get advice on how to make your home more secure, or referring you to other specialist organisations that can also help..

Contact Number: 0808 281 0113	Website: www.victimsupport.org.uk
Postal Address:	Email: wiltshire@victimsupport.org.uk
Unit 7a Bath Road Business Centre	
Bath Road	
Devizes	
Wiltshire	
SN10 1XA	

Volunteering Matters	
Area/s serve:	Based in:
Wiltshire	Chippenham
Support:	Referrals:
- Young People	- Professional Referrals

Volunteering Matters believes that everyone in the UK should have the opportunity to thrive. So we bring people together to overcome some of society's most complex issues through the power of volunteering.

We partner with communities to overcome adversity, tackling social isolation and loneliness, improving health, developing skills and opportunity and making sure young people can lead change. And because we're a national charity, we do this at scale, sharing our expertise and building partnerships to make an even bigger impact.

We turn local knowledge and energy into action and progress, building stronger communities and a better future for all.

Services Provided:

Young adults transitioning from the care system into independent living experience significantly worse outcomes than the rest of the population. We believe in changing this. We empower young adults by matching them with a volunteer aged 50+ who has great life experience and skills. Together they meet regularly and work towards personalised life goals through mentoring.

Our Grandmentors come from a wide range of backgrounds and walks of life, their experiences give them the knowledge, empathy and patience needed to meet the wide ranging of needs of their mentees. Over time they forge trusting and positive relationships that support, challenge and empower mentees to unlock their own skills and to shape their own futures as they navigate life after care.

Contact Number: 07949544350	Website: https://volunteeringmatters.org.uk/
Postal Address:	Email: lin.scott@volunteeringmatters.org.uk

Warminster Action Group	
Area/s serve:	Based in:
Warminster	Warminster
Support:	Referrals:
- Under 5s	 No referral necessary
 Young People 	
- Families	
We are a community based charity, fully run by volunteers to support the residents of Warminster	

We are a community based charity, fully run by volunteers to support the residents of Warminster and surrounding villages.

Services Provided:

We run a number of services that are fully inclusive, all our services are free :-

Shopping and prescription pick ups.

Telephone or face to face companionship.

Uniform Bank

A safe community space in the middle of Warminster town that is open three days a week.

Tuesday, Wednesday, Thursday 10am – 2pm.

Contact Number: 07708985010	Website: warminsteractiongroup.co.uk
Postal Address:	Email: admin@warminsteractiongroup.co.uk

Warminster Health and Wellbeing Forum	
Area/s serve: Based in:	
South Wiltshire	Warminster
Support:	Referrals:
- Young People	 No referral necessary
- Families	

We are a Forum for health and wellbeing focused organisations across the Warminster and villages area. Our membership is large(circa 40/50 orgs.) and even during COVID-19, we have managed 14-20 organisations via zoom. We meet four times per year, each meeting has at least two speakers from organisations servicing our area e.g., Salisbury NHS trust. We discuss issues, network and support one another and our clients.

Contact Number: 01985 841373	Website: www.waste-not-want-not.org.uk
Postal Address:	Email: healthandwellbeinginwarminster@gmail.com

Waste Not Want Not	
Area/s serve:	Based in:
North Wiltshire	Chippenham
Support:	Referrals:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

Waste Not Want Not (WNWN) is a registered charity serving the local community. With a workforce of predominately volunteers we collect, free of charge, donations of furniture and household items that remain in good condition. We then offer these at low cost, to people on tight budgets, so they can create comfortable homes to feel proud of.

Services Provided:

For anyone whose household income is below £25,000, students and the over 60s. WNWN provides:

- Affordable furniture and household goods
- Volunteer and work experience opportunities
- Free collection service for unwanted household items

Contact Number: 01249 447140	Website: www.waste-not-want-not.org.uk
Postal Address:	Email: wnwn303@aol.com
303 / 305 Hungerdown Lane	
Chippenham	
Wiltshire	
SN14 OJJ	

We Hear You	
Area/s serve:	Based in:
Wiltshire & Beyond	Frome
Support:	Referrals:
- Young People	- Self Referrals
- Families	

We Hear You provides free therapeutic support to children, families and individuals in Bath and North East Somerset, Somerset and Wiltshire affected by cancer and other life-threatening conditions. Our clients are affected directly or indirectly by cancer and other life threatening conditions, with no time limit.

Services Provided:

As well as providing counselling and creative therapy to individuals of all ages, We Hear You provides counselling for couples and a Walk and Talk outdoor therapy service for adults. We also run WHYbemindful and WHYoutdoors courses several times a year. We offer counselling online or on the telephone to those over 12 years of age. Our venues for face to face work are situated across Bath and North East Somerset, Somerset and Wiltshire.

Contact Number: 01373 455255	Website: https://www.wehearyou.org.uk/professional-cancer-counselling/
Postal Address:	Email: info@wehearyou.org.uk
14-15 North Parade Frome	
Somerset BA11 1AU	

Wessex Community Action	
Area/s serve:	Based in:
South Wiltshire	Salisbury
Support:	Referrals:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

Wessex Community Action aims to enhance your local community and support voluntary activity across Wiltshire and the surroundings areas.

Services Provided:

For Voluntary, Community and Social Enterprise Sectors: Transport Service with accessible minibuses up to 17 seats Training Courses Payroll Service Book-keeping services

Back office printing, copying and administrative services available.

Contact Number: 01722 326822	Website: www.wessexcommunityaction.org.uk
Postal Address:	Email: info@wessexcommunityaction.org.uk
Unit 6, Paxton Business Centre	
Churchfields	
Salisbury	
Wiltshire	
SP2 7YR	

Westbury & Warminster Youth Club	
Area/s serve:	Based in:
West Wiltshire	Westbury & Warminster
Support:	Referrals:
- Young People	- No Referral Necessary

A youth club in Westbury and Warminster for young people aged 11-19 and up to 25 with learning disabilities. Offering weekly sessions in both towns during term times with an informal education and weekly activities.

Services Provided:

- Informal education
- Youth club

Contact Number: 07375792259	Website: https://www.facebook.com/westburyandwarminsteryouthclub
Postal Address:	Email: wwyouthclub@hotmail.com

Willtshire Centre for Independent Living (CIL)	
Area/s serve:	Based in:
Wiltshire	Devizes
Support:	Referrals:
- Under 5s	- No Referral Necessary
- Young People	
- Families	

Wiltshire CIL is run by disabled people and exists to support disabled people achieve Independent Living. This involves breaking down the barriers to disabled people having more choice and control in their lives and getting the assistance they need.

- Professional support and payroll services for direct payment users and self-funders in Wiltshire who pay for care at home, including an online PA Register
- MakeSomeoneWelcome: a campaign aiming to get disabled and older people into the heart of our vibrant communities.
- Peer support / Co-production
- Information and events for disabled and older people on relevant topics.
- Campaigning, participation and consultation locally and nationally on independent living issues; workshops and meetings
- Quarterly newsletter.

Contact Number: 0300 1233 442	Website: www.wiltshirecil.org.uk
Postal Address:	Email: info@wiltshirecil.org.uk
11 Couch Lane Devizes	
Wiltshire	
SN10 1EB	

Willtshire Citizens Advice		
Area/s serve:	Based in:	
Wiltshire	Trowbridge	
Support:	Referrals:	
 Young People 	 Self referral 	
- Families		

We are an independent charity committed to helping people successfully deal with life's problems.

We provide the advice people need for the problems they face and improve the policies and practices that affect people's lives.

We provide free, confidential and impartial advice to everyone on their rights and responsibilities. We value diversity, promote equality and challenge discrimination.

Services Provided:

Advice, signposting and casework on Welfare benefits, debt, housing, employment issues, consumer issues, families and relationship issues.

Access us by phone, email, webchat and appointment.

Access us by phone, email, webchat and appointment.	
Contact Number: 08001448848	Website: www.citizensadvicewiltshire.org.uk
Postal Address:	Email:
Bryer Ash Business Park,	
Trinity House,	
Trowbridge	
BA14 8HE	

Willtshire Community Foundation	
Area/s serve:	Based in:
Wiltshire & Swindon	Devizes
Support:	Referrals:
- Under 5s	 No Referral Necessary
- Young People	
- Families	

Wiltshire Community Foundation (WCF) is an independent charity that gives grants and funding to the voluntary sector and charities across Wiltshire and Swindon. We are an expert on local need and disadvantage in communities and offer high quality advice and support for all types of donors who want to make a difference in their local area.

Services Provided:

In 2019/20 Wiltshire Community Foundation awarded 546 grants to people and community or charitable groups across Wiltshire and Swindon totalling £1.3 million.

Wiltshire Community Foundation has made a significant contribution to local communities by making grants of over £15 million since 1991, giving money and support where people in Wiltshire and Swindon need it most. Over the last 40 years with the support of individuals, companies and trusts we have built an endowment of £22 million to generate grants for the future benefit of local communities and young people.

As well as grants for projects which support disadvantaged people in communities, we also offer a range of different education grants to individuals in order to support young people access education and training in the county. Please see our website for full details of our grants to groups and individuals. We also provide advice sessions and training workshops designed to improve your funding knowledge and skills in order to make your project and organisation a success.

Contact Number: 01380 738989	Website: www.wiltshirecf.org.uk
Postal Address:	Email: info@wiltshirecf.org.uk
Sandcliff House	
21 Northgate Street	
Devizes	
Wiltshire	
SN10 1JX	

Willtshire Dyslexia Association		
Area/s serve:	Based in:	
Wiltshire	Chippenham	
Support:	Referrals:	
- Under 5s	 No Referral Necessary 	
 Young People 		
- Families		

A shared membership scheme with The British Dyslexia Association. For anyone wanting information about dyslexia – parents, students, teaching staff, school governors, employees and employers.

Services Provided:

We run a free helpline with impartial advice to support those seeking information about dyslexia – re support in schools, getting an assessment, assistance in the workplace:

Wiltshire Dyslexia Association helpline: 07394 617917 British Dyslexia Association helpline: 0333 405 4567

The WDA and BDA campaign and lobby for change and improvement.

Members may join the organisation for just £10 per year to receive regular magazines and newsletters including notice of any events we are organising.

The Water Construction of the Construction of	
Contact Number: 01249 655489	Website: https://www.bdadyslexia.org.uk
Postal Address:	Email: caroline.fowke@btinternet.com

Wiltshire Parent Carer Council	
Area/s serve:	Based in :
Wiltshire (excl Swindon)	Trowbridge
Support:	Referrals:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

The WPCC provides a specialist consultation and participation service that enables parents and carers to voice their opinions about the services and support that their families receive

- Support with benefits
- Money & amp; grants
- Childcare
- Equipment
- Health & wellbeing
- Leisure & breaks
- Moving to adult life
- Schools &learning
- Special educational needs
- Social care services
- Rights and legal matters
- General support

Contact Number: 01225 764647	Website: www.wiltshireparentcarercouncil.co.uk
Postal Address: Units 1 & 2, Pentagon House 51-52 Castle Street Trowbridge	Email: admin@wiltspcc.co.uk
Wiltshire BA14 8AU	

Wiltshire Portage	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Chippenham
Support:	Referrals:
- Under 5s	- Self Referrals
	- Professional Referrals

Wiltshire Portage is an independent organisation and a registered charity, providing a free home visiting service to over 100 families in the towns and villages across Wiltshire.

The children who use the service have a wide range of needs and Portage Home Visitors use a variety of developmental checklists and journals to help identify a child's strengths and goals for future learning.

Together with parents, Portage Home Visitors observe, play and then design individual bespoke education programmes aimed at helping the child to develop skills. This carefully structure but flexible system helps parents become even better teachers for their child.

Wiltshire Portage is registered with the National Portage Association.

Services Provided:

Wiltshire Portage provides Educational Home Visits for children with disabilities and difficulties from birth to school entry, as well as offering support to the family. The visits are an hour to an hour and a half, usually weekly although fortnightly or monthly visits may be offered.

The Portage sessions are play based; a discussion and partnership approach are key. Wiltshire Portage looks at the child's strengths and needs, then an individual plan is agreed to help each child learn new skills in a small achievable step-by-step approach, with lots of opportunities for repetition and practice.

Contact Number: 01234 567891	Website: www.wiltshireportage.btck.co.uk
Postal Address:	Email: officewiltshireportage@gmail.com
Kings Rise Children's Centre	
Pewsham, Chippenham	
Wiltshire	
SN15 3SY	

Wiltshire Racial Equality Council	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	
Support:	Referrals:
- Families	- Self referral
	- Professional referral
	-
Wiltshire Racial Equality Council provides advice	and support. For individuals to stop racism and
discrimination	

Services Provided:

Wiltshire REC has remained active by doing outreach with local community groups. As well as publicising our presence with statutory services and other third sector organisations. According to all protected characteristics, we offer assistance to clients facing discrimination as stated in the 2010 Equality Act. We continue to serve Wiltshire diverse communities.

Contact Number: 01225 766439	Website: www.wiltsrec.wordpress.com
Postal Address:	Email: wiltsrec@gmail.com

Wiltshire Scrapstore & Resource Centre	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Lacock
Support:	Referrals:
- Under 5s	 No Referral Necessary
- Young People	
- Families	

Wiltshire Scrapstore is an award winning environmental and community charity situated on the outskirts of Lacock. We collect resources that would otherwise go to landfill and redistribute them for creative activities and projects of all kinds, from arts and crafts to DIY.

Services Provided:

For children, families, young people, adults, community groups, schools, and the general public.

Warehouse of resources for members of the public to access: Craft shop, Creative Birthday Parties, under 5's Make and Play sessions, Children's Art club (Runs Saturdays and holidays), Adult craft sessions, Workshops in the community, Workshops in schools.

We also have a café which is open to everyone, offering light lunches, cakes, hot and cold drinks and confectionary.

Contact Number: 01249 730011	Website: www.wiltshirescrapstore.co.uk
Postal Address: Unit 5 Griffin Farm Bowden Hill Lacock Chippenham Wiltshire SN15 2PP	Email: create@wiltsplay.org.uk

Wiltshire SENDIASS	
Area/s serve:	Based in:
Wiltshire (excl Swindon)	Trowbridge
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

Special educational needs and disability, information, advice and support services (SENDIASS) are statutory services which provide information, advice and support to parents and carers of children and young people 0-25 who have, or may have, special educational needs (SEN) and/or disabilities, and young people themselves.

- Our experienced team, based in Trowbridge, provides this individual support in a number of ways:
- We can discuss your views and concerns and support you to express them in writing. We can also facilitate meetings with school or the Local Authority.
- We can help you to understand your rights in terms of SEND legislation.
- We can assist you with forms, letter writing, and looking through reports and other paperwork in relation to your child's education.
- We can support you around My Support Plans, My Plans (Education Health and Care Plans), and Annual Reviews. We can also advise around personal budgets and home schooling.
- We can support you around the Appeals process and around mediation or tribunal.
- We can facilitate meetings with Education Officers to try and resolve issues before mediation and tribunal.
- We can signpost you to other services and organisations including the Wiltshire Parent
 Carer Council (WPCC) who may be able to support you, and talk to you about the Local
 Offer. We work closely with the WPCC to ensure parents and young people are given the
 opportunity to share their collective experiences to positively impact on decisions about
 local SEND services.
- We can support you if your child is being excluded and has a Special Educational Need and/or disability.

Contact Address: 01225 307455	Website: www.kids.org.uk
Postal Address:	Email: wiltshiresendiass@kids.org.uk
MSO Workspace	
Whitehorse Business Park	
Trowbridge	
Wiltshire	
BA14 0XQ	

Wiltshire Sight (Vision West of England)	
Area/s serve:	Based in:
Wiltshire & Beyond	Devizes
Support:	Referral:
- Under 5s	- Self Referral
- Young People	- Professional Referrals
- Families	

Wiltshire Sight, formally known as Wiltshire Blind Association, was set up in 1919 to support Blind and Partially-Sighted people. In 2018, Wiltshire Sight joined forces with Sight Support West of England to expand provision of services to a much wider area, including Bristol, Bath and South Gloucestershire.

Services Provided:

For visually impaired children and their families:

- Information, advice and guidance on issues relating to sight loss
- Family events
- Support for carers

Contact Number: 01380 723682	Website: www.wiltshiresight.org
Postal Address: St Lucy's Sight Centre	Email: info@visionwofe.org.uk
Browfort	
Bath Road	
Devizes	
SN10 2AT	

Wiltshire Treehouse	
Area/s serve:	Based in :
Wiltshire & Swindon	
Support:	Referral:
- Young People	- Self Referrals
- Families	

Providing free bereavement support for children, young people & their families in Swindon and Wiltshire. We also provide advice and training to those who work with them.

- Telephone advice and support to parents, helping adults to understand their child and how to best support them
- Direct work with children and young people affected by bereavement through our specialist group work programmes
- Advice and training for professionals, helping schools and other organisations to support the bereaved children they work with
- Referrals for more specialised help

Contact Number: 01793 987105	Website: http://www.wiltshiretreehouse.org.uk
Postal Address:	Email: admin@wiltshiretreehouse.org.uk

Wiltshire Wildlife Trust	
Area/s serve:	Based in :
Wiltshire	Devizes
Support:	Referral:
- Under 5s	- Self Referrals
- Young People	- Professional Referrals
- Families	

The Wiltshire Wildlife Trust is one of the UK's leading environmental charities, which recognizes that the conservation of wildlife and preservation of the planet are inextricably linked, and works to promote a sustainable future for wildlife and people.

Services Provided:

We can provide work experience placements in a variety of environmental projects such as conservation skills, wood craft skills, waste management, refurbishment and recycling, and office admin. We provide provision for those suffering from mental illness, drug and alcohol abuse, exoffenders, those with behavioural problems, learning difficulties and the long term unemployed. We believe in the biophilia hypothesis which shows that working in the outdoor environment has beneficial effects on health and wellbeing. This can improve individual's confidence, social and practical skills giving them an advantage in looking for work. Current services: Wellbeing, Youth Wellbeing, Waste Education, Refurbishment & Recycling, Family Events, Conservation Work, Work Experience Placements, Wildlife Watch Groups, Local Supporter Groups.

Lakeside Care Farm- Lakeside offers children, young people and adults with specific needs the opportunity for meaningful education and work-based experience in nature conservation, farming and horticulture, as well as Forest School activities.

At Lakeside our experienced staff work with individuals and small groups. This includes, for example, children and young people with Education, Health and Care Plans (EHCPs), adult special needs groups and families.

Contact Number: 01380 725670	Website: www.wiltshirewildlife.org
Postal Address:	Email: Contact Form
Elm Tree Court	
Long Street	
Devizes	
Wiltshire	
SN10 1NJ	

Wiltshire Youth for Christ		
Area/s serve:	Based in:	
North Wiltshire	Devizes	
Support:	Referral:	
- Young People	- No referral necessary	

An ecumenical and holistic youth work charity that looks to engage, inspire and equip teenagers across Wiltshire.

Supporting youth engagement in schools, communities and church. Running since 2011, we have an established and a proven tack record of delivering support and resources across towns and villages in Wiltshire.

Registered Charity: 1191823

Services Provided:

We're about living life with young people. As a holistic youth work organisation, we believe it is right to support and encourage young people in all areas of their lives where possible through Emotional mental health and wellbeing, Physical activity, Spiritual reflection and consideration, Social and Environmental responsibility.

Social and Entri Similarital responsibility.	
Contact Number: 07340930845	Website: http://www.wiltshire.yfc.org.uk
Postal Address:	Email: steve@wiltshireyfc.org.uk
St James Centre,	
Estcourt Crescent,	
Devizes,	
SN101LR	

WSUN (Wiltshire Service User Network)		
Area/s serve:	Based in:	
Wiltshire (excl Swindon)	Semington	
Support:	Referral:	
 Young People 	- Self Referrals	
- Families	- Professional Referrals	

Founded in 1991, Wiltshire Service Users' Network was the first User led organisation in Wiltshire and one of the pioneering organisations in the country. It was formed by people who use health and social services, to promote user involvement and support people to have a voice.

Services Provided:

- Holding meetings on issues of concern
- Organise & facilitate consultations & forums to give our views
- Taking part in the training of social workers
- Participating in meetings as part of the joint planning of services locally
- Independent monitoring of Help to Live at Home Scheme
- Wiltshire Independent Travel Service (see below)
- Membership of the Network is free.

Wiltshire Independent Travel Service (WITS), provides initial travel support to individuals who would like to travel independently on public transport for work, to meet friends, for college or training. A travel supporter will accompany the person on their journey until they become confident. We can work on skills like planning a journey, road safety, telling the time, using money or a bus pass and help to build confidence. The only cost to the individual are any bus or train fares although where possible we will assist people to apply for disabled person passes.

rares arthough where possible we will assist people to apply for alsablea person passes.		
Contact Number: 01380 871800	Website: www.wsun.co.uk	
Postal Address:	Email: info.wsun@btconnect.com	
The Independent Living Centre		
St George's Road		
Semington		
Wiltshire		
BA14 6JQ		

Youth Adventure Trust		
Area/s serve:	Based in:	
Wiltshire & Swindon	Swindon	
Support:	Referral:	
- Young People	- Professional Referrals	

The Youth Adventure Programme is a series of adventure camps and day activities which take place over 3 years, from Year 7 to Year 9. Each day or camp will have different activities so you'll get to try lots of different things, from caving, canoeing and climbing to archery, sailing and circus skills. The camps are completely free of charge and you won't need any special kit or equipment to take part. The activities are designed to be fun and also help you to challenge yourself and learn about working in a team.

Services Provided:

Our Youth Adventure Programme is an outdoor youth development course that provides vulnerable young people between 11 and 16 years old a chance to try new things and challenge themselves. The programme enables them to experience success, learn to go beyond their own expectations and grow in confidence.

The Youth Adventure Programme is a series of residential adventure camps and day activities over two years, where young people have the chance to take part in a range of activities, work in a team, experience group living and challenge themselves in a new environment. The programme is provided completely free of charge to all the young people who take part.

Contact Number: 07469 886523	Website: www.youthadventuretrust.org.uk
Postal Address: Windmill Hill Business Park Whitehill Way Swindon SN5 6QR	Email: jon@youthadventuretrust.org.uk