

Minutes

Date: 28/03/2023 Time: 9.30 am

Time:	9.30 am		
Venue	e: Potterne Sco	out Hut	
Attendees			Apologies
Angela Brennan (Chair)		Natalie Huggens – MoTiv8	Nicola Harris –
Liz James – Barnardo's		Sarah Hawkins -	Spurgeon's
Trudy Srawley – Wiltshire Parent Carer		Charlotte Topley - Rainbow Trust	Sarah Smith - NSPCC
Council		Caroline Fowke – Wiltshire Dyslexia Association	Margaret Firth -
Vikki Watt – The Rise Trust		Victoria Harker– Army Welfare Service	Wiltshire Community
Sarah Pickering – WCA		Damian Haasjes - WWLT	Foundation
Vicky Watt – The Rise Trust		Spence Whatmore -	Tania Rackham – Home-
Pat Podger- Elizabeth House.		Joanne – Home-Start North Wiltshire	Start
Stephanie Stevern- Family Counselling			Stephanie Davis-
Service		In attendane – Linda Cantillon-Guyatt Administrator	Wiltshire Council
Rachel Hamblin – Careers Support			R Potter – Kooth
Wiltshire			Jessica Severn – Fear-
Kim Hanney- Young – Portage service			less
Carl Hou	ughton – Children Centres		Kate Morris - Capuk
			Kirsty – Salisbury Refuge
Item			Who
1.	Welcome		
	No conflicts of interest raised.		Chair
2.	Angela opened the meeting wel		
	the minutes and 9 apologies has been received.		All
	Angela reported back on recent		
	Information from Wiltshire Cour		
under the Ofsted Framework. Members to be aware the inspection can take place very soon. Inspector will be interested in what's happening in the county and this will include			
	•	go back to request detail on how much notice will be	
	given of visits, there will be a qu		
	case studies will be about altern		
		leas or to meet commissioners contact	
	commissioning team with any la		

Update on the FACT Family Help Pilot Project -

Candf.commissioning@wiltshire.gov.uk

Warminster / Westbury pilot Project - Family Help Practitioners have had a name change and are now Family Help Champions. There is to be a mental health family help worker starting in June.

The pilot team are all busy networking as much as possible through school, most of which, are being very welcoming. One school has given a space to the pilot to team where any parent can come from any school which is really helpful for some parents who

		I
	might not want to go into their own school for whatever reason.	
	The pilot team are starting to attend 'Team Around the Family' meetings and are assisting with the completions of Early Support Assessments.	
	The pilot team will start with the following focus areas, which may change in time but for now they are;	
	Improving emotional wellbeing and mental health including reducing parental isolation.	
	Building parental confidence and competence in the context of boundary setting	
	and conflict, in the context of social media and online gaming.	
	Improving financial security for families.	
	Angela has said if anyone would like to attend the Family Help steering groups meetings to let her know.	Action needed
	Concerns have been raised about the lack of engagement by schools' staff therefore	Action needed
	meetings are being held late afternoon to encourage school staff to attend and those working in the early years sector.	
	The pilot would like more people from both communities to influence at this early stage especially as Warminster and Westbury which are very different communities both needing the voice of the community there to steer it progression.	
	Currently Deborah from Home-Start South Wiltshire is attending these meetings on	
	behalf of CFVSF. Next meeting is taking place at the Garrison community Centre on 13 th June if anyone	
	would like to attend, they are very welcome and to contact Angela in the first instance.	
3.	Angela welcomed Charlotte Topley from Rainbow Trust who gave a short presentation about the service they provide. Slides are available here.	Charlotte Topley
4.	Coffee Break	All
5.	Members were given the opportunity to discuss current challenges for families and their organisations in small break out rooms. Feedback to be shared with the Safeguarding Vulnerable Peoples Parentship Partners Meeting and other relevant stakeholders.	All
	Feedback from break out rooms promoted some discussion in the whole meeting below are the highlights;	
	Concerns over the lack of Mental health support especially for of 16-18yr olds	
	Army welfare have set up a rag rating system to help meet demand	
	Cost of living having a big impact on families more use of food banks	
	Behaviour issues with under 5s who didn't socialise during lockdown being felt by	
	providers	
	Housing issues are increasing due to increase cost of rent.	
	Most organisations have recruitment challenges.	
	Due to recruitment issues many organisaitons are short staff and have growing waiting lists.	
	Poor communication from WC Social Care to organisaitons providing services lack	
	of information, which is impacting on joint working, long waiting times on phone	

makes it hard for orgs to talk with social workers no call backs, no continuity of social workers which is compounding family trauma.

- Thresholds changing a lot with no communication and no feedback from ESA's
- Portage is having to find funding for everyday items for families rather than specialist items.
- Long waiting list of 4-6 months which has an impact on Safeguarding
- Staff at capacity.
- Pressure on young carers to get work mostly in poor services areas like Mc
 Donald's where there is little support and pay is poor.
- Organisations finding it harder to attend meetings like this due to work loads.
- Lots of services have vacancies which put pressure on everyone else.
- Mental health issues of YP have a big impact on the rest of families.
- Whilst the need might not increase need, the complexity of needs is being felt by most services
- Care farms have a waiting list of 82 which is unheard of.
- Need for safer recruitment training outside the working day.

6. Updates from members

- Home-Start South Wiltshire have secured lottery funding of £162k to enable them to support an additional 100 families.
- Wiltshire Parent Carers Council WPPC:- there is short breaks consultation taking place around the county consultation with early years families What's working and what are the barriers and transition from early years to schools dates and times on WPPC website.
- **Home start North Wilts:** have now secured funds to enable them to expand their area so will be working in Melksham. Pilot group support in Swindon Two family brunch clubs one in Devizes and one in Tidworth
- ICA Mental health workshop 9th June 2-4pm: ICAs to hold a workshop to consider Mental Health needs in our community, assess current performance and share their ambitions for the next 1, 2 and 3 years. Please let amber@wessexcommunityaction.org.uk know asap if you are interested in joining the workshop. It is to be hosted on-line and it's for children and adults.
- WCA host a **CEO's breakfast** mtgs bi-monthly as a peer-to-peer support network for CEO's (or Director level), if you'd like to join email amber....
- The new ICA Implementation Plan is out for consultation. If you would like to comment on the plan, please email Amber or Lynn Gibson (there is a very small window of opportunity to make comments on this however, there was wide engagement from the VCSE on the ICA Care Strategy).
- Energy training: Tuesday 30th of May Energy efficiency for your community building, 11:30-12:30pm. This session provides an overview of what to consider when making your community building more energy efficient – whether that's through zero-cost behaviour changes or higher-cost measures like renewable technologies.
- Friday 2nd June Home Improvements, 11-12pm. This training session will cover

CFVSF members

Feedback at Next mtg

MEES regulations, insulation types and DIY draughtproofing.	
Tuesday 6th June – Effective ways to engage the community, 2-3pm. In this	
training session we will be giving hints and tips for how to communicate with	
your community on energy and give your ideas and resources for running energy-	
related events.	
Army Welfare Service have cards which promotes the work they do and the	
activities they have available. Just get in touch with Vicky.	
Barnardo's - Liz spoke about flagging up the needs of children and young	
people's mental wellbeing. There is nothing in the county for YP who are	
suffering trauma.	
• Spurgeon's:	
- have a range of online and in person parenting courses all of which are free and	
include a lunch box.	
- Clothes rails are now in all the children centres for free clothing for children.	
Five to Thrive training is available in the FACT pilot areas if members want to be	
refreshed. They are also interested to know if practitioners are using their	
learning in their daily work.	
Commissioners are holding a market engagement meeting at the Cotswolds	Save the date
Centre County Hall regarding the current children centres and what families	
might want in the future. Which is now being held on 10 th July 2023 at County	
Hall – member have been sent this info in an email.	
Hold the date - WCA are hosting a commissioner's workshop September 6 th more	Save the date
Information to follow.	
Exe Sarah Pickering will replace Anita Hansen no one objected. AOB	
Some members have offered to give overviews of their services within a meeting when possible.	Chair to follow Up and report Back
Concerns about the lack of access to Safeguarding training in Wiltshire. Angela to follow	2441
up	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec.	
A poll was launched to ascertain members feedback on future speakers' results will be	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec.	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) *	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) *	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered HCRG - Willtshire Children's Community Services provider - Service provision e.g. health	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered HCRG - Wiltshire Children's Community Services provider - Service provision e.g. health visiting and mental health and well being services for young people up to 19 (15/16) 94%	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered HCRG - Wiltshire Children's Community Services provider - Service provision e.g. health visiting and mental health and well being services for young people up to 19 (15/16) 94% ARA Recovery 4 all - Gambling awareness & support available (3/16) 19%	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered HCRG - Wiltshire Children's Community Services provider - Service provision e.g. health visiting and mental health and well being services for young people up to 19 (15/18) 94% ARA Recovery 4 all - Gambling awareness & support available (3/18) 19% Amber Skyring, Wessex Community Action - Wiltshire Together (2/16) 13%	
A poll was launched to ascertain members feedback on future speakers' results will be discussed by exec. Future Speakers 1 questions 16 participated 1. What topic speaker are you most interested in? (Multiple Choice) * 16/16 (100%) answered HCRG - Wiltshire Children's Community Services provider - Service provision e.g. health visiting and mental health and well being services for young people up to 19 (15/16) 94% ARA Recovery 4 all - Gambling awareness & support available (3/16) 19% Amber Skyring, Wessex Community Action - Wiltshire Together (2/16) 13% Amber Skyring, Wessex Community Action - Intergrated Care Alliance (5/16) 31% Tam Blaikie, Employment & Skills, Wiltshire Council - To talk about her project working with	