



Wiltshire Children & Families Voluntary Sector Forum

Minutes

Date: 27/09/2022
 Time: 9.30 am
 Venue: Virtual forum via Zoom

Attendees		Apologies
Angela Brennan (Chair) Liz James – Barnardos Dawn Whiting – Youth Action Wiltshire/Community First Damian Haasjes – Wiltshire Wildlife Trust Linda Cantillon-Guyatt – Wessex Community Action Caroline Fowke – Wiltshire Dyslexia Association Rosie Dalgado – Wiltshire Parent Carer Council Dave Reeves – Health & Wellbeing Forum Warminster Emily van der Lely - Crimestoppers Charlotte Sturgess – Rainbow Trist Amber Skyring – Wessex Community Action	Vicky Watt – Rise Trust Mary Winterburn – Healthwatch Wiltshire Tania Rackham – Home Start North Wilts Paula Philp – Alabare Sarah Smith – NSPCC Vicky Harker – Army Welfare Service Trudy Srawley – Wiltshire Parent Carer Council Margaret Firth – Wiltshire Community Foundation Simon Thomas – Wiltshire Council Gary Binstead – Wiltshire Council Deborah Gareth Wood (Minute-taker)	Russ Martin – Spurgeons Natasha Flintoff – Army Welfare Service Jacqui Radford – Carer Support Wiltshire Lin Scott – Volunteering Matters Caroline Wells – Spurgeons Alice Lyons - Alabare
Item		Who
1.	<p>Welcome No conflicts of interest raised.</p> <p>Chair informed meeting that the timing of agenda would be changed. Item 4. State of the Sector Survey Headline Findings pushed back to 11am.</p> <p>The attendees introduced themselves.</p> <p>Training –</p> <ul style="list-style-type: none"> - Some of the training that CFVSF has delivered has had a low take up. Would like to match training to what members would like. Would welcome feedback. - Looking for Safer Recruitment. - Will look into this. Will point people in the right direction if it's not appropriate for CFVSF to put it on. 	<p>Chair</p> <p>All</p> <p>Chair</p> <p>Paula Philp</p> <p>Linda Cantillon-Guyatt (LCG)</p>

	<ul style="list-style-type: none"> - Current range of training has been Mental Health & Wellbeing for Adults and Young People, in person First Aid training at Potterne. - Because there's not a fee for members people have just not been turning up. Working on Eventbrite booking process. Have made it clear that if you book and don't give notice that you won't be attending that you will be invoiced for the full cost of the training. - Had discussed with Exec about a booking fee, but exec keen to keep it free. A case of use it or lose it. - If you have any ideas of what you liked to see put on, please let us know. <p>Online Meetings</p> <ul style="list-style-type: none"> - Looking to run a future face to face meeting in Potterne. It's got to be what the memberships wants and will and engage and benefit from. - Any feedback on this, please contact the chair or the admin. - Lot of benefits to being together, but plenty of notice needed. Many in situation where they have to factor travel time in to getting back for other online meetings. - If people wanted face to face, or online with just other Wiltshire colleagues, Wessex Community Action can facilitate the interaction between national bodies and bring them in at a local level. Let Linda Cantillon-Guyatt know if that's something you'd want. - Hybrid is another option. 	<p>Chair</p> <p>Trudy Srawley (TS)</p> <p>Amber Skyring (AS)</p> <p>Dave Reeves</p>
<p>2.</p>	<p>FACT Board & Wiltshire Council, Commissioning Team updates – Family Help & Family Hubs</p> <p>The presentation shared on this topic can be viewed here.</p> <ul style="list-style-type: none"> - What is family help? <i>In other spaces</i> this would be called early help. - Some families need more help, but not social care. Want to harness the shared potential across Wiltshire – figure out how we can best identify the needs that arise. - Activity we're looking to roll out is co-ordinating across this space. - Single online platform for all family help offer is one of the objectives. - Want to develop an effective and co-ordinated training offer for people to access. Need to hear from sector what it is they want and how it would work best. - Things need to be tested before they're rolled out. Using Warminster & Westbury as its pilot area. - Helping people get to know each other; schools get to know the community groups that can help their children & families. Helps the services get to know each other and understand each others services too. - Contact points fragmented and confusing; make a local contact point. - What are Family Hubs? Name is a little confusing – sounds like it's all about the buildings. In Wiltshire calling it Family Help. 	<p>Simon Thomas (ST)</p> <p>Gary Binstead (GB)</p>

	<ul style="list-style-type: none"> - About having a joined up offer and reducing those hand overs that might occur at different ages. Make it easier for families to receive support. - Don't want 50 people trying to support the same family. Ideally one, but may be more than that. As few as is possible – helps develop the relationship. - The pilot occurring in Warminster & Westbury will help inform what the final offer looks like. - Just about to go out to consultation – ask families how & where they want to receive services. - Will circulate information on training offer. - Will reach out to the Forum about pilot if delivering support in the Warminster & Westbury area. - Get involved! Want the widest involvement as possible to make it work and maximise resources. - Working being down with integrated care – need to have a conversation how these might dovetail. - Mapping being done with BSW Academy of the training offer that the sector can offer back into the integrated care system. - Could track the training needs alongside this. - Families have told us there's confusion around online searches for support in Wiltshire. Aspiration to pull all the offer around family help onto a single platform – this will be Wiltshire Together. - Will build on the success of the platform – journey to get us there is ensuring the content we need is on there. Real will and commitment to make this happen and support organisations. - Goal to get voluntary and community sector that aren't on there registered. Part of doing that is understanding why they're not already on there and how we get them on there. - Going through the Forum members and looking to reach out to them to invite them to join. - Currently 600 members and growing. - The challenge is how to promote it to residents and make them aware of it. - Action - If you know you're not on Wiltshire Together please register here. If you get stuck please contact Gareth here. We will also be running monthly sessions on navigating the site as well as Q&A. The first session is 9th November. Register here to attend. - We're refining the profiles as everyone ticks everything in terms of what help they provide. What this means though is that when people search hundreds of results come back that aren't particularly targeted. <p>Questions</p> <ul style="list-style-type: none"> - How do we ensure there's not a postcode lottery where services are available in one area and not another? 	<p>ST</p> <p>AS</p> <p>ST</p> <p>AS</p> <p>Liz James</p>
--	--	--

	<ul style="list-style-type: none"> - If we have got gaps it's our job to make sure we do have equity of service of the county. That's where we'd want to work with partners and close those gaps. - Why was Westbury/Warminster chosen for the pilot? - Number of reasons; wanted a clean slate. Other pilots happening in other areas of Wiltshire. Westbury/Warminster is little bit of a forgotten area. Not a lot of development work going on. - Can quickly and in very focused way test and learn from these approaches and roll them out across the rest of Wiltshire. - Partners have said what will work in Westbury/Warminster might not necessarily work in other areas. - Any plans for areas that aren't towns? - Any way that you could have an ID pin on a lanyard to show that they're part of family help and unified/working together? - Absolutely plan to look at non-town Wiltshire. The feeder areas in Warminster/Westbury help us to consider the rural parts of Wiltshire. - Will have a branding workstream for this. Thinking is probably family help lanyard. Keep their ID badge, that identifies them and their organisation. Wider conversation about branding needs to be had. Want people to trust and value the lanyard or whatever it ends up becoming. - What are the timelines and how long might the pilot be? - Initial timeline of 2 years. September 2022 – September 2024. Purely in terms of additional money from Health & Council. A long term strategy that will resist government policy change. Quicker we learn and quicker we share the better. Not going to wait to share what we learn in Westbury/Warminster. - Pulling together the pilot area stakeholders in October 2022. Should be having really good conversations in the back end of Autumn. - We're recommissioning – we've got children's centres at the moment. Family hubs will be the new version of children's centres. Learning from the pilot will inform what we deliver around family hubs. Intention is new contracts in place April 2024. So, work in progress. Need to get this in place quickly. - Worth thinking about how the county wide organisations come on board for this journey. - Sustainability: what's helped is lots of priorities have aligned. Looking to support the same families but in different ways. Education, community services, FACT. Important to keep it joined up. 	<p>GB</p> <p>TS</p> <p>ST</p> <p>Mary Winterburn</p> <p>ST</p> <p>LCG</p> <p>ST</p> <p>GB</p> <p>AS</p> <p>GB</p>
--	--	---

<p>3.</p>	<p>State of Sector Survey Please find attached the State of the Sector Survey slides here.</p> <p><i>For those planning on attending, there will be another opportunity to hear the full presentation at Novembers “Meet the Funder” event in Trowbridge as part of our conversations with funders and governing bodies and we would welcome the opportunity to present at a network, forum or meeting your organisations facilitates to share the findings as widely as possible and shape services around funding, volunteering, advice and support, and training to ensure the sector has the support it needs now and in the future.</i></p> <p><i>Please read the full report on the VCSE Research Hub page of Wessex Community Action’s website here.</i></p> <p><i>If your organisation has undertaken research that adds to our and others understanding to the challenges, opportunities and achievements of the sector and our communities please share it with others via this Hub, not only will it aide understanding, it will also be useful to support and inform our discussions with local, regional and national strategic stakeholders and also support other sector partners access funding.</i></p> <ul style="list-style-type: none"> - Undertaken in May/June time. Interested how people feel now and whether it still resonates with all the changes since then. - Coming out of pandemic overall charities & non-profits feeling more optimistic than gloomy. - 1 out of 3 have serious concerns about their future and challenges they face. - 2 out of 3 starting to worry about cost of living crisis. - Number of key challenges came out of the survey: <ul style="list-style-type: none"> • rising demand from people with anxiety, mental health issues, and concerns from those feeling isolated and lonely. • Concerns around funding. • Staff & volunteers • Digital Skills - COVID had mixed impact on groups. Some reported it had little impact on their volunteers, staff, or funding. Some reporting they had more funding and volunteers than ever before. Others, approx. one third, feeling vulnerable about their future viability. - Responses to lack of digital skills/innovation/hybrid working didn’t feature too highly as an operational challenge. - Next Volunteer Managers Forum – October 20th. Can register here. It’s a community of practice where volunteer managers share their experiences and support one another. - 80% of organisations responding were impacted financially by COVID. - If you have financial reserves, recommend having a reserve policy. Funders may look at your reserves and not give you the funding you’re looking for if you don’t have a policy stating why you have the amount you do. 	<p>Anita Hansen</p>
<p>Close</p>	<p>11.35am</p>	