## Wiltshire Children and Families Voluntary Sector Forum



## Minutes • 28th May 2019

Date: 28 May 2019

Time: 9.30 am to 12.30 pm

Location: Scout HQ, Potterne Wick, SN10 5QT

## Members in Attendance:

Tony Griffin (Interim Chair), Jessica Love (Spurgeons), Judy Edwards (Wiltshire Council), Michelle Rose (Turning point), Liz James (Barnados), Vanessa Bedford (Alabare), Sam cooper (Splitz), Dan Mace (Healthwatch Wiltshire), Liz Sirman (Salisbury Child Contact centre), Amber Skyring (Wessex Community Action), Trudy Srawley (WPCC), Catherine Saville (The Rise Trust), Sian Merriott (Relate Dorset and S Wilts), Charlotte Sturgess (Rainbow Trust), Tania Rackham (Home-Start Kennet), Yasmine Ellis (Dorset & Wiltshire Fire and Rescue), Alison Sankey (Family Counselling Trust), Heather Philpotts (Julia's House)

## Apologies:

Russell Martin (Spurgeons), Susan Roscow (opening doors), Stephanie Davis (WISA), Dawn Whiting (SPLASH), Caroline Fowke (Wiltshire Dyslexia Association), Petra Birkett (Turning point), Rachel Potter (Home-start Kennet). Damian Haajes (WWT), Vicky Harker (Army Welfare Service)

| Item | Time     | Subject                                                                                                                            | Document |
|------|----------|------------------------------------------------------------------------------------------------------------------------------------|----------|
|      |          |                                                                                                                                    | or link  |
| 1.   | 09.30 am | Welcome and introductions – Tony Griffin (Interim chair)                                                                           |          |
|      |          | Round table – name and organisation                                                                                                |          |
|      |          | Any known conflict of interests (to be disclosed to Chair prior to meeting, no later than welcome coffee).                         |          |
| 2.   | 09.40 am | Minutes of last meeting and matters arising                                                                                        |          |
|      |          | NB Avoid half-term/holidays for meetings when planning next years dates.                                                           |          |
|      |          | - FACT Workstreams – Have been streamlined and may always be a work in progress –                                                  |          |
|      |          | Jen Salter due to come to July's CFVSF meeting and talk more about this.                                                           |          |
|      |          | - No outstanding actions.                                                                                                          |          |
|      |          | - Minutes agreed.                                                                                                                  |          |
|      |          |                                                                                                                                    |          |
| 3.   | 10.00 am | CAMHS update                                                                                                                       |          |
|      |          | Judy Edwards – Acting Lead Commissioner - CAMHS, Wiltshire Council                                                                 |          |
|      |          | Please see ATTACHED PowerPoint presentation.                                                                                       |          |
|      |          | ACTION: Please take a few minutes to share and complete Wiltshire Council MH                                                       |          |
|      |          | consultation surveys. The surveys are available here:                                                                              |          |
|      |          | <ul> <li>Young people <a href="https://www.surveymonkey.com/r/speakupcyp">https://www.surveymonkey.com/r/speakupcyp</a></li> </ul> |          |
|      |          | - Parents and carers <a href="https://www.surveymonkey.com/r/speakupcarers">https://www.surveymonkey.com/r/speakupcarers</a>       |          |
|      |          | - Professionals <a href="https://www.surveymonkey.com/r/speakupprofs">https://www.surveymonkey.com/r/speakupprofs</a>              |          |
|      |          | Onyourmind.org – signposting website for and by young people.                                                                      |          |
|      |          | Kooth – Online counselling – Now for age 11-24 years (recently extended). Also an                                                  |          |
|      |          | integration and participation worker to engage with schools and youth groups.                                                      |          |
|      |          | Contact Judy Edwards if this would be useful for your organisation.                                                                |          |
|      |          | New CAMHS website – due to be updated shortly.                                                                                     |          |

harmLESS – tool for professionals around self-harm – useful for those working oneto-one with young people https://www.harmless.nhs.uk/ Relate working in schools and GP surgeries until March 2020 – Will need to retender this contract. CAMHS workers in certain schools – Thrive practitioners. These schools are listed on the healthy schools website. Parenting programmes – "Time out for parents – Children with special needs", The Ministry of parenting" – run by CAMHS and WC staff, Healios – online assessment and treatment service to cut waiting times. Launched Mid April. OSCA – Outreach Service for children and Adolescents. No Wrong Door service – To work with families where the children are on the edge of being taken into care. New Models of Care – Aim to ensure that there are more beds for young people in local hospitals to avoid them being taken into hospital far from home. Wiltshire Council bid for Mental Health Support Teams (MHST) Dec 2017 – Green paper Trailblazer bid – New provision that would not replace any of the above. Result due at the end of June. If there are any queries or any feedback please contact Judy -Judy.Edwards@wiltshire.gov.uk 10.30 am 4. **Break and networking** 5. 10.45 am **Updates from chair** Wiltshire Information Sharing Charter – Please sign up to enable information sharing across Wiltshire- ATTACHED: Sign up form. **FACT** ATTACHED PowerPoint containing most recent structure (Constantly under review). Hope that agencies will be able to access external portal for Liquidlogic – Wiltshire Council database. ACTION: If anyone would like to attend any FACT meeting then please contact Tony for dates - chair@CFVSF.org. Plan for new MASH phone system that is less complicated. What about parents with SEND? This is now going back to the drawing board to make it more user-Research by University of Bedford has looked at children at risk from their peers and their communities. All safeguarding systems need to look at the whole picture of contextual safeguarding not just risks at home. ATTACHED -Summary of research. Voluntary sector can feed into this via FACT. FACT executive make the decisions based on feedback from the operational board. MAFs – attendance is declining. FACT are looking at how to support these. Link to MAFs on the CFSF website. Question from Tamsin Stone regarding 3 partnership priorities – Awaiting clarification from Tamsin Stone as to query and how to respond. ACTION: Chair to feedback response to forum. Early support hub launched March 2019. More information on Wiltshire website. Safeguarding thresholds document – ATTACHED – This replaces the "Wiltshire Windscreen". New matrix with a BRAG rating system and guidance of how to help each category Outlines tools - DART, Early Support Assessment (previously CAF), WISC, Wiltshire child exploitation screen, GCP-2 (neglect), Recognising and responding

|    | 1        |                                                                                          |  |
|----|----------|------------------------------------------------------------------------------------------|--|
|    |          | to child sexual abuse, HEADSS (Child health risks)                                       |  |
|    |          | - Useful contact numbers                                                                 |  |
|    |          | - Scenarios to use as examples and explain how to score and how to use.                  |  |
|    |          | - Mark Gurrie – Chair of WSCB (which is being merged with Adult safeguarding             |  |
|    |          | board in Autumn 2019) – Due as guest speaker at CFVSF meeting in September               |  |
|    |          | 2019.                                                                                    |  |
|    |          | MASH Inter-agency Referral form – ATTACHED – Similar to previous version.                |  |
|    |          | Front door train the trainer roadshows – This will help to explain the new thresholds    |  |
|    |          | guidance, roll out new Early support assessment (previously CAF), future DART            |  |
|    |          | development, Liquid logic, relaunch of MAFs. ATTACHED – Roadshow dates.                  |  |
|    |          |                                                                                          |  |
| 6. | 11.30 am | Website                                                                                  |  |
|    |          | <u>www.CFVSF.org</u> – Now live with governance info, members info, meeting minutes etc. |  |
|    |          |                                                                                          |  |
|    |          | Any comments, feedback, amendments please let admin know admin@cfvsf.org                 |  |
|    |          | ACTION: Information to be cascaded to social care teams around the website perhaps in    |  |
|    |          | team meetings or an email out to staff.                                                  |  |
| 7. | 12pm     | Round table members significant updates                                                  |  |
|    | ·        | IMPACT Turning point – Previously most services in Chippenham - Looking to               |  |
|    |          | move into other communities such as Devizes and Tidworth to improve                      |  |
|    |          | attendance. Engagement team (previously outreach) looking to go into other               |  |
|    |          | areas. New digital treatment options for those that can't attend groups. New             |  |
|    |          | family's worker in place – Works with adults in the home even if family member           |  |
|    |          | with an issue is not in treatment with IMPACT. Referral form to be added to              |  |
|    |          | website shortly. Working alongside "Dear Albert", "Club soda" - sourcing non-            |  |
|    |          | alcoholic beer and wine to help the social aspect of giving up alcohol. "Nelson          |  |
|    |          | Trust" – Women's day with free creche available.                                         |  |
|    |          | Wiltshire Family Counselling Trust – Provides counselling and therapy for                |  |
|    |          | children falling below the CAMHS threshold. 6-8 sessions with trained                    |  |
|    |          | practitioner in the local area. Family Liaison worker receives the referral and          |  |
|    |          | links family with the practitioner. Practitioner meets child/family in school, GP        |  |
|    |          | surgery or office. Means-tested scheme so those on low-income pay nominal                |  |
|    |          |                                                                                          |  |
|    |          | fee. Over 90 referrals in South and West Wiltshire last year. Steady increase in         |  |
|    |          | referrals and level of referrals – some have been turned away as they are too            |  |
|    |          | complex for the service but still do not meet the CAMHS threshold. Systemic              |  |
|    |          | approach.                                                                                |  |
|    |          | Dorset Wiltshire Fire and rescue – Safe and well advisors can go into homes and          |  |
|    |          | discuss fire safety in the home environment. Can also signpost to a range of             |  |
|    |          | support if other services are needed. Self or professional referral on the               |  |
|    |          | website.                                                                                 |  |
|    |          | Home start Kennet – Volunteer training completed in Chippenham and Calne                 |  |
|    |          | area. Working with Military families to reduce isolation and provide support.            |  |
|    |          | Relate Dorsey and South Wiltshire – Talkzone and Time to talk in Salisbury until         |  |
|    |          | March 2020 when it will be retendered.                                                   |  |
|    |          | The Rise Trust – GCP2 training, various parenting programmes etc being run.              |  |
|    |          | Working with Secondary school children in youth groups.                                  |  |
|    |          | Salisbury child contact centre – Support to get separated parents who argue to           |  |
|    |          | get contact with children. Run with volunteers and is quite low key. Referrals           |  |
|    |          | from the court system and self-referrals.                                                |  |
|    |          | Healthwatch Wiltshire – Collect the views of users of Healthcare services and            |  |
|    |          | collate them for the decisionmakers. Independent statutory body. Management              |  |
|    |          | changed Autumn 2018 after retender but now back to business. Recent                      |  |
|    |          | consultation regarding NHS long-term plan – 340 surveys in Wiltshire – difficulty        |  |
|    |          | in accessing services (particularly mental health). Primary care networks are            |  |
|    |          | beginning in June and aim to get GP surgeries to work together for better                |  |
|    | <u> </u> | Segmining in value and anni to bet of surgeries to work together for setter              |  |

- services. Devizes PCN will be evaluated by Healthwatch by consulting with individuals. Enter and View Evaluation of care homes, announced or unannounced to see how they are working (not from a clinical point of view).
- Splitz support service 30<sup>th</sup> Anniversary of Splitz Events and celebrations coming up. Works to support with domestic violence. Phoenix project works to support around sexual violence in Wiltshire and Swindon for all ages.
- Alabare homelessness project Parent and baby project in Salisbury for 2 years.
- Wiltshire Parent Carer Council Join Email list if you would like the weekly newsletter. Friday 21<sup>st</sup> June – Information event for parent carers of children early years and primary school age with SEND. 9.30am-2pm corn exchange in Devizes. For parents and professionals. Drop in sessions and workshops. ATTACHED flyer.
- Barnados Short breaks and positive activities service for children with additional needs. Renewed in April 2019. Phoenix youth clubs for children with additional needs as well. Prisons services contract awarded for Dorset and family services in Dorset prisons. Can help facilitate contact with families.
   NICCO.org.uk website for professionals working with families with a member in prisons.
- Wessex Community action Council for voluntary services. Voluntary sector consultation is currently out to be completed. Please feed into this and provide valuable feedback this closes end of June. First Volunteer managers forum on 7<sup>th</sup> June, Salisbury Cricket Club Email Wessex community action to register. Volunteer week 3<sup>rd</sup>-7<sup>th</sup> June. Please contact Wessex community action if you have any events, news etc to share.
- Julia's House children's hospice. No updates.
- Spurgeons New community delivery model going live as of July 2019. All services will remain but some may be held in community venues where centres are closing. Closing centres are: Pewsey, Mere, Salisbury City, Tisbury, Longfield, Trowbridge. White Horse in Westbury will also close in September 2019.

Next Forum Meetings 30<sup>th</sup> July, 24<sup>th</sup> Sept - Potterne scout hut 26<sup>th</sup> Nov - West Lavington Hall